



浙江大学 国际联合学院 (海宁国际校区)
INTERNATIONAL CAMPUS, ZHEJIANG UNIVERSITY

International Campus, Zhejiang University

CAMPUS SERVICE BOOKLET

Academic Year 2021-2022
Faculty & Staff Version



International Campus
Operation Center

CONTACT US

Venue: Room 205, Administration Building

Time: 8:30-17:00 from Monday ~ Friday

Tel: 0573-87572236

Email: cdm@intl.zju.edu.cn

Office of Campus Development and Management
Aug. 2021



WELCOME TO ZHEJIANG UNIVERSITY

PREFACE

This Campus Service booklet provides campus service guidance to all faculty and staff of International Campus, Zhejiang University, in order to make living arrangements as comfortable and convenient as possible.

The content of this booklet covers information about campus support services, including campus card, dining, shopping, apartment services, transportation, shuttle bus, postal, library and IT services, sport facilities and venue information, building services, medical treatment, repair services, city convenience services and so on.

This booklet will be continuously updated as the campus develops. The pdf version of this booklet will be updated once every year and can be downloaded from the campus website (<http://coc.intl.zju.edu.cn>).

The Office of Campus Development and Management reserves the right of a final explanation.



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Campus Services Hub

Campus services hub, located on the first floor of Student Center, is the central service center of International Campus, mainly to provide a one-stop, comprehensive campus service for faculty & staff, students and visitors.

Campus services hub provides consultations on related campus support services, including campus card, campus transportation, access control, shuttle bus, teacher' s apartment, visitors' services, and administrative affairs services of the main campus (Zijingang campus), administrative self-service station and so on.



- Address: 1st Floor, Student Center
- Time: Mon.-Fri. 8:00-17:30 Weekend and Holiday 8:30-17:00
- Tel: 0573-87572114 (24H)
- Email: csc@intl.zju.edu.cn



Contact Us

Office of Campus Development and Management

Address: Administration Building 205
Time: Mon- Fri 8:30-17:00
Tel: 0573-87572236
Email: cdm@intl.zju.edu.cn

Campus Services Center

Address: 1st Floor, Student Center
Time: Mon.-Fri. 8:00-17:30
Weekend and holiday 8:30-17:00
Tel: 0573-87572114 (24H)
Email: csc@intl.zju.edu.cn

Campus IT Service Center

Address: Ground floor, Library
Time: Mon.-Sun. 8:30-17:30
Tel: 0573-87572669
Email: itservices@intl.zju.edu.cn
ITS website: <http://its.intl.zju.edu.cn>

No.1 Residential College

Address: No. 1 RC Reception
Time: Mon.-Sun. (24H)
Tel: 0573-87572200
Email: rcintl@zju.edu.cn

Campus Conference Center

Address: Room 310, Administrative Building
Time: Mon-Fri 8:00-17:30
Tel: 0573-87572275
Cell: 15706710933
Email: cdm@intl.zju.edu.cn

Campus Library

Address: Reception, 1st Floor, Library
Time: Mon. - Sun. 8:30-22:30
Tel: 0571-87572288
Email: library@intl.zju.edu.cn
Website: <http://lib.intl.zju.edu.cn>

Campus Police Office

Campus Police Office
Address: Room 119, Gymnasium
Time: Mon.-Fri. 8:30-11:30 & 14:00-17:00
Tel: 0573-87572110

Academic Exchange Center

Address: West Side of Residential College
Time: 24H
Tel: 0573-87375666

Campus Dining Center

Address: 1st and 2nd Floor, Student Center
Time: Mon.-Sun. 7:00-19:30
Tel: 0573-87572777
Email: jihangshi@intl.zju.edu.cn

No.2 Residential College

Address: No. 2 RC Reception
Time: Mon.-Sun. (24H)
Tel: 0573-87572290
Email: rcintl@zju.edu.cn

Campus Gymnasium

Address: 1st floor, Gymnasium Block A
Time: Mon-Fri 13:00-21:00
Weekend and Holiday 9:00-21:00
Tel: 0573-87572273
Email: csc@intl.zju.edu.cn

Hospital (Campus Clinic)

Address: East Side of Campus North Gate
Time: Mon. -Fri. 8:00-21:00
Sat.-Sun. 8:00-17:00
Tel: 0573-87572120

Campus Postal Service Center

Address: High Street
Time: Mon.-Fri. 8:00-18:30
Weekend and Holiday 8:00-17:30
Tel: 0573-87572233

Campus Mailing Address

No. 718, East Haizhou Road, Haining, Zhejiang,
P.R. China
International Campus, Zhejiang University
Postcode: 314400

01 Campus Card Services

A Zhejiang University campus card will be provided to all faculty and staff after on-boarding, as a symbol of the faculty and staff's status on campus. It integrates functions such as book-borrowing, dining, building access control, shopping etc. At the same time, the campus card can also be used in the dining centers and other consumption points of each campus of Zhejiang University.

| | Blue Campus Card (For Students and Staff) | Yellow Campus Card (For the property management company staff) | Purple Campus Card (For the relatives, visitors or non-school people) |
|-----------------------|----------------------------------------------|-------------------------------------------------------------------|--------------------------------------------------------------------------|
| Consumption | ✓ | ✓ | ✓ |
| Reserve&Shuttle | ✓ | ✓ | ✓ |
| Card Access System | ✓ | ✓ | ✓ |
| Borrowing books | ✓ | ✓ | ✓ |
| Self-service printing | ✓ | ✓ | ✓ |
| Valid Period | Always | According to the contract | According to the application |

The Category of Campus Cards

1. Campus Card Classification

There are three categories of ZJU campus card in IC: the blue card for students/faculty/staff, the yellow function card for service team, and the purple consumer card for others. Detailed information for all card types are as below. For more information, please visit the information service website of Zhejiang University at <http://zuits.zju.edu.cn>.

2. Family Card

① Faculty and staff can apply for a family card for family members after completing the registration process. The family card does not require a partner fee, and costs 20 yuan; The family members can access gymnasium, library, and faculty and staff apartment where the faculty and staff are located after the access control of the family card is being granted.

② For family card application, please log in to campus operation center website: coc.inl.zju.edu.cn/zh-hans, select home page-family card application or follow the official WeChat account 'Campus Operation and Service Center', select campus services-family card application.

3. Visitor Card

The campus visitor card serves as a Zhejiang University campus card for visitors. It integrates functions such as ID verification, payment and building access control.

① Visitor card application: The application of a visitor card is made by relevant institutes/departments, individual applications are not accepted. To apply for a visitor card, you need to fill in the visitor card application form and provide basic information about the relevant personnel. Collect the visitor card by presenting your identity card or by relevant institutes/departments.

② Visitor card replacement and account cancellation: proceed to campus services hub.

③ Visitor card top up: The top up methods are the same as campus card.

4. Zhejiang University Campus Card APP

Log in to <http://ecard.zju.edu.cn/> to download the ZJU campus card app "Zhejiang University

Campus Card". Through the App, you can perform services such as card recharge, balance inquiry, statement inquiry, card loss/cancel report of loss, password inquiry/reset, etc.

5. Top Up

① Alipay top up (search for "campus life" in Alipay App; Here, you can also top up on other people's cards);

② On site at Campus Services Hub (CSH);

③ By automatic transfer with a bank card handled at designated bank outlets;

④ By the self-service with the ATM on High Street when linked to a bank card;

⑤ "Zhejiang University Campus Card" App top up.

02 Catering & High Street

1. Catering

The Campus Dining Center is located at the Student Center: 1st floor for Chinese simple meals/Western meals/coffee/drinks and pastries; Night Diner for Chinese stir-fry and fried skewers; north 2nd floor for local delicacies and various Halal dishes; and south 2nd floor for Chinese dishes. If you have any comments about the restaurant, please contact: 0571-87572777. The opening hours and dishes provided in Campus Dining Center are as follows:

| Location | Day | Area | Time | Variety |
|--------------|-----------|--------------------------------------|-------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| First floor | Mon - Sun | Western food Coffee Bar | 09:00-10:30 | Western-style set menus, coffee drinks. |
| | | | 11:00-13:30 | Western-style menus, finger food, salad, drinks and desserts. |
| | | Night Diner | 17:00-19:00 | |
| Second floor | Mon - Sun | Chinese food (South Area) | 07:00-09:00 | Chinese-style breakfast, porridge, eggs, soy milk. |
| | | | 11:00-13:30 | 30 variety of dishes provided each meal. (Types of dishes and beverages are changed regularly) |
| | | | 16:30-18:30 | |
| | | Local delicacies (North Area) | 11:00-13:00 | Supply local flavor dishes (no less than five categories on weekdays, including noodles, dumplings, rice bowls, Tingzai porridge, roast meat, claypot rice, etc.) |
| | | | 16:30-18:30 | |
| | | Northwest delicacies (North Area) | 11:00-13:00 | Halal dishes, Hand-pulled noodles, fried noodles etc. |
| 16:30-18:30 | | | | |

2.Shops and Stores

High Street is located between the Student Center and the North Teaching Building B. Since now it has introduced commercial services such as banks, supermarkets, China Mobile, printing, Apple center, vending machines, fruit shops, barber' s, coffee bars, etc., to facilitate the daily life of teachers and students.



Hualian Mart

Hualian Mart is located on the first floor, North area of Student Center. The supermarket settled in International Campus in 2017, provides a variety of products including stationery, food, grocery, snacks, frozen breakfast and more.

Business hours: 7:00-22:00



Wuli Café

Wuli cafe is located in No. 2 Residential College. It offers fine freshly ground coffee, tea, fruit tea, freshly baked bread, special milk tea and a variety of beverages and delicacies. It is also equipped with coffee brewer and ripple maker. A discount is offered to teachers and students. With about 50 seats, it can be used to hold meetings, discussions, small and medium-sized events, etc. Wuli café is committed to providing high-quality coffee and beverage services for teachers and students, whilst creating a good learning and communication space.



E-buy Smart Self-Service Vending Machine

E-buy smart self-service vending machines are located in campus gymnasiums, residential colleges, teaching buildings, high street, institutes and other buildings, providing teachers and students on campus with efficient, high-quality, safe and convenient smart retail services.

Business hours: 24H



Academic Exchange Center

Academic Exchange Center is located at the west gate of the campus and is open 24 hours everyday. With 144rooms, a lobby bar, a Chinese restaurant, a cafetetia, and several private rooms. There includes a multi-functional hall, meeting rooms, a banquet hall and other functional spaces.

03 Faculty and Staff Apartment Services

Faculty and Staff apartments are mainly provided to non-local faculty and staff who don't own any residence in Haining. Faculty and staff apartment mainly includes: Serviced apartment, No. 1 Residential College apartment, Moon Bay Apartment, Xinyuan Road Talent's Apartment, Yunhe Talents' Apartment. Faculty and staff can refer to the Campus Operation Center website (<http://coc.intl.zju.edu.cn/zh-hans>) – 'Campus Life' – 'Staff Apartment' for more detailed information regarding the relevant apartments, and apply through 'Home Page' – 'Apartment Application'. The faculty or staff can check-in after the approval is completed.



04 Transportation Services

1.Vehicle Registration

Faculty and staff on International Campus can apply for a vehicle permit. The specific requirements are as follows:

● Materials Required

- ① Vehicle Registration Application form, available at website:
<http://coc.intl.zju.edu.cn/zh-hans/content/868752>
- ② Faculty & Staff ID Card or Campus Card
- ③ Copies of vehicle license and driver's license (If the car owner is not the applicant himself, a copy of the relevant valid certificate should also be provided)

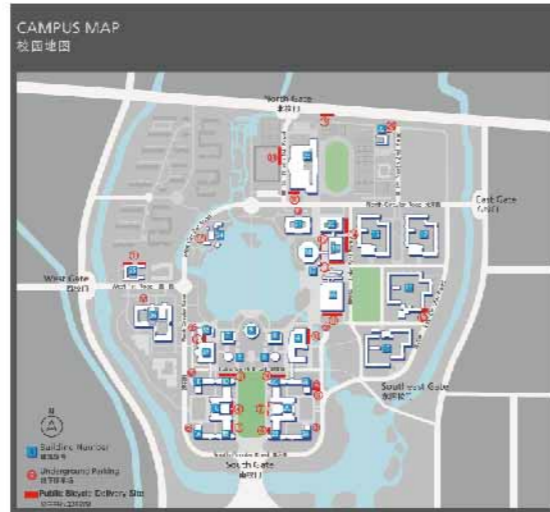
- Application Site: Campus Services Hub
- Processing Time: 1 working day



2. Parking

Please park at the provided parking spaces after entering the campus. Vehicle parking areas are as below.

E-bike can enter the campus through all gates. Bikes (including public bicycles) must be parked within specified areas. Indoor charging and parking are strictly prohibited. Charging ports are provided at the north gate of the campus and the southwest side of the International Academic Exchange Center.



3. Vehicle Registration for Visitors

Vehicle registration methods for visitors are as below:

- ① Online Reservation: <http://coc.intl.zju.edu.cn>
- ② WeChat reservation: Follow official WeChat account "Campus Operation Service Center"

4. On-Campus Public Bicycles

● Rental Method:

- ① Jiaxing Citizen Card
- ② "Chaocheng Riding" APP

The Haining public bicycle can be loaned and returned at various public bicycle rental points in Haining for 24 hours a day (free of charge within 1 hour), according to the two rental methods mentioned above. For easy access to public bicycles, please ensure that the balance in the Jiaxing Citizen card exceeds 5 yuan.

Distribution of public bicycle rental points on campus:

05 Shuttle Bus Service

1. Shuttle Bus Reservation

- ① Online Reservations: login via https://coc.intl.zju.edu.cn/zh-hans/coc_buslist to check bus schedules and make reservations with the faculty/staff ID number.
- ② WeChat Reservation: Subscribe and login via the official WeChat Account "Campus Operation and Service Center" with the faculty/staff ID number.

2. Shuttle Bus Ride

International Campus shuttle bus adopts a reservation system. You will receive a message as well as

an e-ticket indicating successful reservation after reservation. Please arrive on time at the designated bus stop. Scan the SMS QR code or swipe the campus card to check the ticket. For schedule-change, please cancel the reservation on the reservation platform. The deadline for weekend shuttle bus reservation is every Thursday, 22:00.

3. Academic Year 2020-2021 Campus Shuttle Bus Operation Schedule

(The shuttle bus operation schedule during the winter and summer vacation will be notified separately. For schedule details, please refer to the schedule information of the reservation platform).

| Day | Departure | By stops | Terminal | Seats | | | |
|-----------|------------------------------|----------|-------------------|-------|------------------------------|-------|----|
| Mon - Fri | Yuquan Campus | 6:30 | Zijinggang Campus | 7:00 | Haining International Campus | 8:30 | 45 |
| | | 8:20 | | 9:00 | | 10:20 | |
| | | 10:30 | | 11:00 | | 12:30 | |
| | | 17:30 | | 18:10 | | 19:40 | |
| Mon - Fri | Haining International Campus | 7:00 | Zijinggang Campus | 8:30 | Yuquan Campus | 9:00 | 18 |
| | | 12:40 | | 14:10 | | 14:40 | |
| | | 14:30 | | 16:00 | | 16:30 | |
| | | 17:10 | | 18:40 | | 19:00 | |
| Sat | Haining International Campus | 8:30 | Zijinggang Campus | 9:30 | Yuquan Campus | 10:00 | 45 |
| Sat | Yuquan Campus | 16:30 | Zijinggang Campus | 17:00 | Haining International Campus | 18:30 | 45 |
| Sun | Yuquan Campus | 19:30 | Zijinggang Campus | 20:00 | Haining International Campus | 21:30 | 18 |

06 Administrative Services

1. The faculty and staff can fill in the "Application Form for Document Agency" and entrust them to handle related business on International Campus and Zijinggang Campus.

2. The Document Delivery Time Is Adjusted According To The Shuttle Bus Schedule:

Workday: Before 12:00 on the same day, the building manager or teacher of each building will deliver the agent documents to the campus services hub, and the building manager will deliver it to the client the next day.

Emergency(only for pick-up): Send the agent documents to the campus services hub before 9:30 on the same day, and pick it up at the campus services hub at 13:30 on the same day.

3. Service Scope:

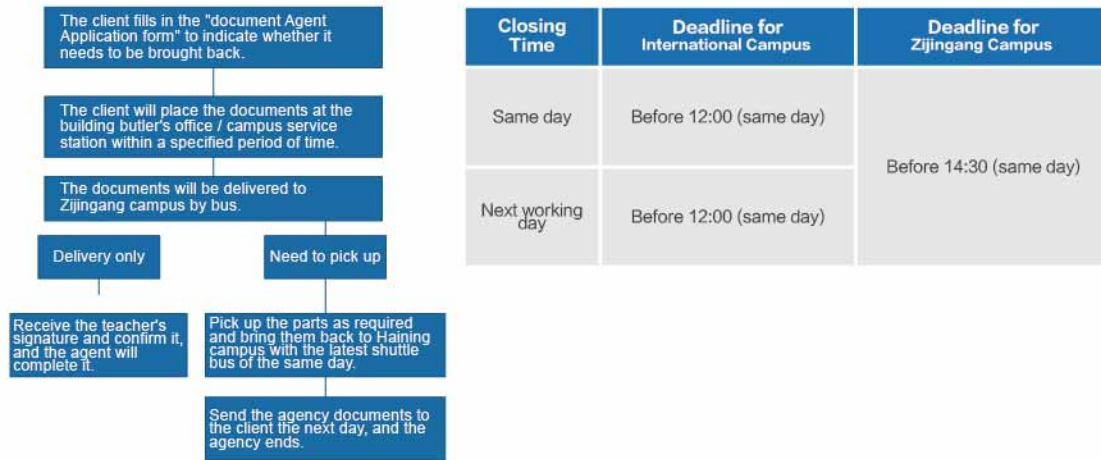
① Document agency service between International campus and administrative affairs hall of Zijingang campus. ② Document delivery service within International Campus

4. Services Not Included:

① Matters that need to be handled in person; ② Personal matters; ③ Gifts; ④ Fresh food; ⑤ Cash; ⑥ Any matter which exceeds the weight limit: specified weight is within 1kg.

5. Service Process:

The deadline for collection of agency documents is as follows:



07 Administrative Self-Service

There is a self-service point of the administrative service hall in campus services hub. Faculty and staff can inquire all kinds of vouchers and documents online and print.

Service Scope:

1. Proof of income of faculty and staff going abroad for private purposes (except for mid-level leaders and confidential personnel);
2. Proof of employment income of faculty and staff (for children, spouses or parents going abroad and for visas);
3. Proof of employment and personnel certificate (Chinese);
4. Delivery of reimbursement documents.

08 Postal Service



1. Express Mail

Service Scope: ① Stamp Selling; ② Domestic And Overseas Letters Or Parcel Services; ③ Newspaper And Magazine Subscription Service; ④ Delivery and collection of domestic and international express mails (EMS service); ⑤ Handling of other postal services.

2. Parcel

- Delivery: Letters and express delivery on campus can be handled at the Postal Center (first floor of the North Building of High Street). Domestic delivery: Best Express, China Post, ZTO Express, SF Express, EMS International delivery: EMS, TNT, DHL, UPS, FEDEX.
- Collection: Ordinary express parcels: Courier cabinets are equipped in the Administration Building, Institutes and Scientific Research Buildings, Arts and Science Building, and teacher's apartment within the campus. The faculty and staff can pick up the parcels with the verification code received. Oversized packages will be placed at the building manager's room, faculty and staff will be notified to collect.



3. Service Information

Time: Mon – Fri 8:00-18:30; Weekend and Holiday: 8:00-17:30.
Location: The Postal Center (first floor of High Street).
Tel.: (0571)0187572233 15380413154



09 Library and IT Services

1. IT Services

● INTL ID

INTL ID is the identity management system of International Campus. It is used as means of accessing various information resources of International Campus, main campus and other international educational institutions. INTL ID is also the unified mailbox of International Campus (*@intl.zju.edu.cn). Your INTL ID and password have been sent to the personal reserved mailbox.

Please change your initial password after first-use on website: <https://password.intl.zju.edu.cn/>

Please keep your account and password safe and secure with a strong password. Please do not share your ID with others.

● **Network**

International campus is covered by two wireless network signals indoors and outdoors, namely eduroam and ZJUWLAN. Faculty and staff can connect with their INTL ID while on campus. For cable connection, please fill in your INTL ID on the login page.

If faculty and staff need to access the Internet on other campuses of Zhejiang University, please contact ITS to apply for a network account of Zhejiang University, which can also be used as an email address of Zhejiang University (@zju.edu.cn).

● **Office 365**

International Campus provides Office 365 access to every faculty and staff. Use your INTL ID at <http://office365.intl.zju.edu.cn> to access all relevant services including legal Microsoft Office software, OneNote, OneDrive, Teams, etc.

● **Email**

We recommend using the INTL Email account (@intl.zju.edu.cn) on International Campus with Microsoft Outlook by visiting <http://office365.intl.zju.edu.cn> with your INTL ID.

In addition, each faculty and staff can apply for a ZJU email address (@zju.edu.cn). Please contact ITS for email application.

● **Self-Service Printing System**

Our campus has set up self-service printers in 18 locations including Administration building, Residential Colleges, Learning and Teaching Buildings, Library, East and West Lecture Theatres, and Campus Services Hub. Faculty and staff are provided with convenient printing, copy and scanning services. Use your campus card for identity verification and charge deductions to enjoy the services. Also, use your campus card account to upload your files via cloud printing system (<https://print.intl.zju.edu.cn>) and complete the printing operation at the self-service printers.

● **Other IT Services**

Our IT service team provides professional IT services in various aspects for all faculty and staff. For more information, please access <http://its.intl.zju.edu.cn>. Service hours: Mon – Sun, 8:30-17:30

Service Email: itservices@intl.zju.edu.cn

Service Hotline: 87572669

ITS Service Desk: 1st floor, library

2. Library Services

9609 square meters of building area, with a total of 600 reading seats, and 300,000 stored books. The collection construction adheres to the principle of "collection for application", centering on the discipline settings of the joint institutes, and focusing on the construction of collections in the disciplines of biomedical science,



engineering, information, business, and liberal arts. Paper resources are mainly English documents. As part of the library system of Zhejiang University, the digital resources of Zhejiang University Library have extended its coverage in the International Campus. At present, the electronic resources accessible to teachers and students in the International Campus have covered all disciplines, including more than 700 databases of various categories, 2.3 million electronic books written in Chinese and English, and 4.305 million electronic journals in Chinese and foreign languages. The entire floor has a unified plan to operate the integrated services of collecting, borrowing, reading, consulting, repairing, and printing in order to meet the diverse needs of students.

For more details: <https://lib.intl.zju.edu.cn/zh-hans> or follow International Campus library's official WeChat account.

10 Sports Facilities and Conference Venue Services

1. Teaching Venues

The teaching venues of the campus mainly include Learning and Teaching Building North A and B, the East and West Lecture Theatres, the Multifunctional Hall in Residential Colleges and the Laboratory Building. There are classrooms and discussion rooms as well as some public learning and discussion areas in the teaching building. Teacher's lounges (A203, A303, A403, B427) are located on 2nd-4th floor in the Learning and Teaching Building North for teachers to provide after-school tutoring or breaks. The building manager mainly coordinates teaching support matters: including classroom resource allocation, teaching preparation, test support, teacher lounge preparation and other related services.

| CLASSROOM INFORMATION | | | | |
|-----------------------|-------------------------------|----------------|--------------------|---------------------|
| No. | Classroom type | Class capacity | Classroom quantity | Area |
| 1 | Splicing Mobile Type | 30~32 people | 24 | 60 m ² |
| 2 | Harkness Round Table Type | 18 people | 8 | 58.77m ² |
| 3 | Independent Swivel Chair Type | 20 people | 5 | 58.63m ² |
| 4 | Circular Mobile Type | 35 people | 7 | 60.15m ² |
| 5 | Hexagon Mobile Type | 36 people | 6 | 58.64m ² |
| 6 | Curved And Fixed Stepped Type | 42 people | 4 | 89.57m ² |
| 7 | | 86 people | 3 | 102m ² |

| No. | Classroom type | Class capacity | Classroom quantity | Area |
|-----|-----------------------------------------|----------------|--------------------|----------------------|
| 8 | Traditional Mobile Type | 42~60 people | 7 | 90m ² |
| 9 | | 68 people | 3 | 102m ² |
| 10 | | 100 people | 2 | 170.1m ² |
| 11 | | 134 people | 1 | 192m ² |
| 12 | Fixed Stepped Type | 95 people | 1 | 164.51m ² |
| 13 | | 165 people | 1 | 192m ² |
| 14 | Traditional Mobile Multifunctional Hall | 160 people | 1 | 368m ² |
| 15 | | 180 people | 1 | 356m ² |
| 16 | Fixed Stepped Lecture Hall | 224 people | 1 | 280m ² |
| 17 | | 278 people | 1 | 244m ² |
| 18 | | 374 people | 1 | 453.85m ² |

2. Conference Venue Service

The conference venues on International Campus include lecture theatres, Multimedia Hall, east-west lecture halls, lecture hall of Learning and Teaching Building North A, multi-function halls of residential colleges, conference areas in the Administration Building, and conference rooms and negotiation rooms in other buildings. All venues are open to faculty. The main service meeting rooms are as follows, detailed list can be found on the campus reservation website.

Major serviced meeting room on International Campus.

| Venue | Location | Capacity | Tables and chairs | Multimedia equipment |
|---------------|--------------------------|----------|-------------------|------------------------|
| Meeting rooms | Auditorium | 680 pax | Fixed | Projector |
| | Multimedia Hall | 340 pax | Mobile | Electronic screen |
| | Lecture Theatre East | 278 pax | Fixed | Projector |
| | Lecture Theatre West | 224 pax | | Projector |
| | Rc1 Multifunctional Hall | 120 pax | Mobile | Projector |
| | Rc2 Multifunctional Hall | 120 pax | | Projector |
| | Faculty Club No.1 Hall | 48 pax | | All in One PC (mobile) |
| | Faculty Club No.2 Hall | 18 pax | | All in One PC (mobile) |

| Venue | Location | Capacity | Tables and chairs | Multimedia equipment |
|---------------|---------------------------------------------------------|----------|-------------------|------------------------------------|
| Meeting rooms | Faculty Club No.3 Hall | 28 pax | Mobile | All in One Pc (Mobile) |
| | Faculty Club No.4 Hall | 62 pax | | Projector |
| | Administration Building 301/303 | 48 pax | | Projector + 2x Tv Display |
| | Administration Building 317/319 (Video Conference Room) | 48 pax | | Tv Display |
| | Administration Building 101/103 | 33 pax | Fixed | Projector |
| | Administration Building 105 | 10 pax | | No Facilities |
| | Administration Building 305, 315 | 20 pax | | Projector |
| | Administration Building 307/309, 311/313 | 30 pax | | Projector + All In One Pc (Mobile) |
| | Administration Building 321 | 10 pax | | All In One Pc (Fixed) |
| | Administration Building 411/413 (Video Conference Room) | 24 pax | | 2x Tv Display |

Conference venues include self-service and serviced conference rooms. Self-service conference room provides tea, tea cups, multimedia equipment and other materials, free-of-use. Serviced conference room provides venue layout, tea service, etiquette services, multimedia equipment usage and other basic services. Services are charged according to the charging standards of IC. Please scan the QR code for charging rates:



3. Sport Facilities

The gymnasium is located on the north side of the campus, with a total construction area of 14,670 square meters equipped with basketball courts, volleyball courts, squash courts, training room, badminton courts and other sport facilities. The gymnasium is also equipped with a gym on the first floor and a 25-meter indoor heated swimming pool.

Outdoor sports facilities include a standard track field, football training fields, basketball courts and tennis courts.

Please refer to the table below for the opening hours of the gymnasium (opening hours during winter and summer vacation will be notified separately). Faculty and staff can borrow sport equipment with their campus cards (except tennis rackets and swimming equipment).

4. Venue Booking

Campus facilities are open to the faculty and staff on campus. Faculty and staff can make a booking for the using of facilities online or in-person.

4.1 Classroom and Conference Venues

- Online Booking:

| Venue | Venue location | Opening times | |
|-------------------------------------|------------------------------------------------|----------------|-------------|
| | | Mon – Fri | Sat, Sun |
| Swimming Pool | 1 st floor, Gymnasium block A | 17:30–21:00 | 13:30–21:00 |
| Squash Court | | | |
| Table Tennis Court | | | |
| Badminton Court | 2 nd floor, Gymnasium block A | | |
| Volleyball Court | 1 st floor, Gymnasium block B | 13:00–21:00 | 9:00–21:00 |
| Gym | | | |
| Training Room | | | |
| Basketball Court (Indoor) | 2 nd floor, Gymn- asium block B | | |
| Tennis Court With A Canopy | Outdoor venues | | |
| Outdoor Tennis Court | | | |
| Football Field (Artificial Turf) | | | |
| Basketball Court (Outdoor) | | | |
| Track Field | | All year round | |

- ① Login to Myzju → Campus service → ibooking → proceed to booking
- ② Login to Campus Operation and Service website (<http://coc.intl.zju.edu.cn>) → Meeting room reservation → proceed to booking
- ③ Follow the International Campus Operation Center official WeChat account 'Campus Operation and Service Center' → Campus service → Meeting room reservation → proceed to booking

- Direct Booking (In-Person) And Inquiry
Campus Services hub: 0573-87572114
Conference Venue: 0573-87572275, 15706710933

4.2 Discussion Rooms in the Library

- Online Reservation:
Login to <http://booking.intl.zju.edu.cn/> → Discussion room → proceed to booking

- Direct Booking (In-Person) And Inquiry:
Information counter, 1st floor library: 0573-87572288

4.3 Sport Facilities

- Online Reservation
Follow the International Campus Operation Center official WeChat account 'Campus Operation and Service Center' → Campus Service → Sport facilities → proceed to booking

- Inquiries
Service counter, 1st floor Gymnasium block A: 0573-87572273



11 Building Service

Building managers are assigned in the Administration Building, Learning and Teaching Buildings, Arts and Science Building, Library, Gymnasium, and all joint institutes or scientific research buildings. They are responsible for all tasks of building integrated services. International campus building services include security inspections, order maintenance, facility maintenance, sporadic maintenance, landscape maintenance, building cleaning (excluding laboratory cleaning), teaching support, conference services, and postal express services.

1. Information on Building Managers

| 19&20 Learning & Teaching Building North | 3B Administration Building |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Working Hours: Mon - Fri 7:30 - 30mins after the last class/ activity Office Location: Room 110, Learning & Teaching Building North A Tel: 0573-87572244 Cell: 13575303990 Email: CSC@intl.zju.edu.cn | Working Hours: Mon - Fri 8:00 - 17:30 Office Location: 1st floor reception, Administration Building Tel: 0573-87572221 Cell: 17858327782 Email: CSC@intl.zju.edu.cn |

| | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1C ZJU-UIUC Institute | 2A&2B ZJU-UoE Institute & International Research Center For Engineering Biology |
| Working Hours: Mon - Fri 8:00 - 17:30 Office Location: 1st floor reception, Building 1C Tel: 0573-87572600 Cell: 13567367876 Email: CSC@intl.zju.edu.cn | Working Hours: Mon - Fri 8:00 - 17:30 Office Location: 1st floor reception, Building 2A Tel: 0573-87572260 Cell: 15967386152 Email: CSC@intl.zju.edu.cn |
| 1A International Research Center for Advanced Photonics, Zhejiang University | 2C International Research Center for Functional Polymer, Zhejiang University |
| Working Hours: Mon - Fri 8:00 - 17:30 Office Location: 1st floor reception, Building 1A Tel: 0571-87572263 Cell: 19857392912 Email: CSC@intl.zju.edu.cn | Working Hours: Mon - Fri 8:00 - 17:30 Office Location: 1st floor reception, Building 2C Tel: 0571-87572261 Cell: 19857398703 Email: CDC@intl.zju.edu.cn |
| 1E Micro & nano public platform & International Research Center for Information Science and Electronics, Zhejiang University | 2E Laboratory Building |
| Working Hours: Mon - Fri 8:00 - 17:30 Office Location: 1st floor reception, Building 1E Tel: 0573-87572251 Cell: 13750779593 Email: CSC@intl.zju.edu.cn | Working Hours: Mon - Fri 8:00 - 17:30 Office Location: 1st floor reception, Building 2E Tel: 0573-87572262 Cell: 13567388662 Email: CSC@intl.zju.edu.cn |
| 21 Arts and Science Building | 5、6&9 Lecture Theatre/ East-west lecture Halls |
| Working Hours: Mon - Fri 8:00-17:30 Office Location: Room 129, 1st floor, Arts & Science Building Tel: 0573-87572256 Cell: 13575301909 Email: CSC@intl.zju.edu.cn | Working Hours: Mon - Fri 7:30 - 30mins after the last class/ activity Office Location: Room 209, Multimedia Hall Cell: 19883375715 Email: CSC@intl.zju.edu.cn |
| 18 Library | 24 Faculty Club |
| Working Hours: Mon - Fri 8:00-17:30 Office Location: Front desk, 1st floor Library Tel: 0573-87572305 Cell: 15967386157 Email: CSC@intl.zju.edu.cn | Working Hours: Mon - Fri 8:00-17:30 Office Location: Room 310, Administration building Tel: 0573-87572275 Cell: 15706710933 Email: CSC@intl.zju.edu.cn |
| 23 Gymnasium | |
| Working Hours: Mon - Fri 13:00 - 21:00 Weekend 9:00-21:00 Office location: Reception, Gymnasium Block A Tel: 0573-87572273 Cell: 17858327596 Email: CSC@intl.zju.edu.cn | |

2. Access Control

2.1 Access Control System Authority

Faculty and staff can apply for access control through Campus Operation and Service website (<http://coc.intl.zju.edu.cnzh-hans>) – Home Page – Gate & Barrier Access Application or official WeChat account Campus Operation and Service Center’ – Campus Service – Gate & Barrier Access Application.

2.2 Access Deactivation

Once the faculty/staff has changed his/her office or apartment, the original authorized access will be deactivated simultaneously. All authorized access will also be deactivated in the event of resignation.

2.3 Emergency Access

- The Building Manager provides emergency access service during regular working hours.
- Campus Monitoring Center is equipped with spare keys for all doors of the campus. Under emergency situations, you can contact the campus 24-hour service number (0573-87572119).
- Please note the identity information need to be checked for emergency access. Proper ID would be required to authenticate the request. Please register the borrowing key information as required.

12 Medical Treatment Service

1. On-Campus Medical Services

Campus clinic is covered by the health insurance of Zhejiang Province, Hangzhou City and Jiaxing City, and the health insurance of iPass Zhejiang Province, Haining City and Zhejiang University. It provides faculty and staff with basic medical services such as outpatient, emergency, intramuscular injection, intravenous infusion, debridement dressing and bandaging, diagnosing frequently-occurring infectious diseases, epidemic control and so on.

Campus clinic provides referral services to the Haining People’s Hospital or the Affiliated Hospital of Zhejiang University, and has opened a green channel for the Haining People’s Hospital, mainly to assist faculty and staff in special services or specialist outpatient appointments. Contact number: 0571/0573-87572120.

2. Faculty & Staff Medical Insurance

Personnel eligible for Hangzhou medical insurance can visit the following four medical service providers in Haining that can handle provincial all-in-one card, to enjoy the medical insurance benefits. The specific hospitals are as follows: Haining People’s Hospital, Haining Traditional Chinese Medicine Hospital, Central Hospital of Haining, Haining Kanghua Hospital.

Personnel eligible for provincial medical insurance can enjoy the medical insurance benefits for subsequent medical treatments in any one of the medical service providers in Zhejiang Province.

Personnel eligible for Haining medical insurance can enjoy the medical insurance benefits according to the proportion paid when participating in the insurance.

For more details: <http://zdy.zju.edu.cn> (ZJU Hospital Website).



3. Medical Insurance for Children of Faculty and Staff

Children of faculty and staff (including foreigners) in campus can enjoy the campus medical subsidy. To apply for medical subsidies for the children of faculty and staff, they must first participate in the children's medical insurance in Hangzhou or Haining according to relevant regulations.

For more details: <https://www.intl.zju.edu.cn/zh-hans/notice/875137> .

4. AED Device

To ensure the life, health and safety of every teacher and student, International Campus has placed AED first aid devices in various buildings.

5. Medical Accompany Services

To solve the problem of language communication difficulties for foreign faculty and staff on International Campus when visiting hospitals at all levels in Haining, campus services hub will arrange escorts to assist foreign faculty and staff in the translation of communication with medical staff during their visits and the guidance of related medical procedures.

- Applicable to: in-service and registered faculty and staff on International Campus who need Chinese-English bilingual translation;
- Scope of Medical Treatment: outpatient clinics at all levels of hospitals in Haining city;
- Service Hours: Mon- Fri: 8:30-17:00, Weekend and holiday: 9:00-16:00
- Reservation Method:
Tel: 0573-87572114
Email: csc@intl.zju.edu.cn;
- Due to personnel scheduling needs, please go to the campus services hub or make phone call/send an email a day in advance to make an appointment. The hospital (campus clinic) supports online consultation and translation services for foreign faculty and staff when visiting a doctor.

13 Repair Service



1. Repairment Request Methods:

- ①Contact Building Manager;
- ②Report via the official WeChat account "Campus Operation and Service Center", login using your student ID and report for repair;
- ③Report via campus operation center website (<http://coc.intl.zju.edu.cn>);
- ④Report via the campus services hub at 0573-87572114

2. Repair Period

| Types of repair | Response time | Service timeframe |
|--------------------------------------------------------------------------------------------------------------------------------------------|---------------|-------------------|
| (Critical) Failure or defect causing widespread disruption, injury to persons, serious damage to building structure, equipment or property | 10 minutes | 0-4hours |
| No risk of serious damage to personal and property safety, but will cause greater inconvenience. | | 0-12hours |
| May cause inconvenience to work, life and study, or threaten the safety of personnel and property. | | 0-24hours |
| Unlikely to cause inconvenience to work, life and study, or threaten the safety of personnel and property. | | Within 7 days |
| Can be postponed, and work needs to be processed in batches and scheduled regularly. | | Within 8 weeks |

14 City Convenience Services

1.Foreign Currency Exchange

IFor foreign currency exchange, it is recommended to make an appointment with the bank in advance via phone prior to going to the bank with the required documents.

Documents required for oversea transfer:

Chinese faculty and staff: identity card

Foreign faculty and staff: passport and original exchange bill within two years.

Foreign Currency Exchange Bank Information

Foreign Currency Exchange Bank Information

| Bank | Address | Phone |
|-----------------------------------------|----------------------------|---------------|
| Bank of China | 315, South Haichang Road | 0573-87234145 |
| China Construction Bank | 357, South Haichang Road | 0573-87220644 |
| Agricultural Bank of China | 100, Haichang Road | 0573-87233051 |
| Industrial and Commercial Bank of China | 2, East Qiangjiang Road | 0573-87290115 |
| Bank of Communications | 22-32, South Haichang Road | 0573-87296017 |

2.Bank on Campus

International Campus has service outlet of Agricultural Bank of China, providing services:

① Debit Card (appointment required for international faculty and staff)

② Credit Card

③ Reporting Of Loss Bank Card

● ATM Machines

Bank of China and China Construction Bank ATM machines are set up on campus.



3.Haining Exit & Entry Administration

Address: Counter 129-136, 1st floor of Haining Administrative service center
226 West Haizhou Road, Haining

Tel: 0573-87233155

Operation Time: Mon – Fri Morning 8:30-11:30, Afternoon 14:00-17:30 (Summer)

Mon – Fri Morning 8:30-11:30, Afternoon 13:30-17:00 (Winter)

Services provided on Saturday with appointment made. Closed on Sundays.

4.Supermarket

● Haigang (Juanhu Shop)

● Address: 241 East Haizhou Road, Juanhu Intime City(about 1km away from drive, 10 minutes campus, 4 minutes bicycle ride, 20 minutes walk)

● Yonghui

Shop #1

● Address: 365 Haichang Road, Intime City (about 7 km away from campus, 17 minutes drive)

● Business hours: 7:00-22:00

Shop #2

● Address: 2nd floor basement, 85 Gongren Road, Aegean Sea Shopping Mall (about 5.8 km away from campus, 15 minutes drive)

● Business hours: 8:00~22:00

● Hualian

● Address: 58 Gongren Road (about 5 km away from campus, 14 minutes drive)

● Business hours: 9:00~21:30 (summer) 9:00~21:00 (winter)

● Hualian Metropolitan Life Plaza

● Address: 525 South Haichang Road (about 6.3km away from campus, 14 minutes drive)

● Business hours: 10:00 ~ 21:30

● Vanguard

● Address: 2 Yucai Road (about 3.5km away from campus, 11 minutes drive)

● Business hours: 8:00 ~ 22:00

5.Shopping Mall

● Intime City Juanhu Shop

● Address: 241 East Haizhou Road, Haining (about 1km away from campus, 4 minutes drive, 10 minutes bicycle ride, 20 minutes walk)

● Business hours: Sun. – Thur.: 10:00 ~ 21:30 Fri.-Sat.: 10:00 ~ 22:00

● Intime City

● Address: 365 Haichang Road, Haining (about 7.5 km away from campus, 17 minutes drive)

- Business Hours: Sun.-Thur. 10:00~21:30 Fri.-Sat.10:00~22:00
- Haining Aegean Sea Shopping Mall
- Address: 85 Gongren Road, Aegean Sea Shopping Mall (about 5 km away from campus, 12 minutes drive)
- Business hours: Sun.-Thur. 10:00~21:30 Fri.-Sat.10:00~22:00

6.Hospitals

- Haining Branch, the First Affiliated Hospital, Zhejiang niversity (Haining People’s Hospital)
Address: 2 West Qianjiang Road, Haining
Working Hours: Mon - Sun 8:00~17:00
- Haining Maternity and Child Hospital of Zhejiang Province (Hainig Branch of Obstetrics and Gyne-cology Hospital Affiliated to Zhejiang University)
Address: 309 East Shuiyueting Road, Haining
Working Hours: Mon - Sun 8:00 ~ 17:00

7.Jiaxing Citizen Card

7.1 Jiaxing citizen card- 3rd generation social secu-rity card (self-application through outlets required)

Chinese citizens living in Jiaxing City, foreigners em-ployed in Jiaxing City or participating in social insurance can apply for and use social security cards in accordance with regula-tions.

- Main functions of 3rd generation social security card:

(1) Human and Social Applications

Cardholders can apply for employment registration, unemployment registration, insurance registration, work injury identification, vocational training, skill appraisal and other services with the card, and enjoy various services and related policies such as employment, social security, talents, etc. Faculty and staff can resolve all kinds of payment and benefits through the financial account of the social security card.

(2) Financial Applications

The social security card serves as a debit card function, which can handle deposits and withdrawals, transfers, collection and payment and other services through the account. The financial account of the social security card is exempt from financial account management fees, annual fees, card opening fees, loss reporting and unregister handling fees, SMS fees, etc.

(3) Medical Applications

Medical insurance participants who hold a Jiaxing social security card can directly seek medical treatment at two designated medical institutions throughout the city in Jiaxing; After filing for medical transfer or



long-term residence in a different place in accordance with regulations, the personnel can directly swipe the card for medical settlement at designated medical institutions for settlement of medical treatment in a remote place.

(4) People’s livelihood applications

Transportation: The social security card can be used in Jiaxing City and the whole country based on the integrated urban transportation applications (including bus, subway, ferry, light rail, etc.) under the interconnection system of the Ministry of Transportation.

Tourism: Yangtze River Delta PASS card (Travel edition), 99yuan Jiaxing travel card and Nanhu annual card has been issued. The social security card (e-social security card) can be used in some scenic spots.

Cultural Experience: The social security card can be used in libraries in Jiaxing city. Simply swipe your card to borrow any books from the smart library. It can also be used in cultural venues such as city-wide libraries, smart study rooms, auditorium study rooms, museums, and intangible cultural heritage.

●Application of 3rd Generation Social Security Card

●Online Application:Front

- (1) Download “My Jiaxing” App and register your account;
- (2) After registration, please verify your account;
- (3) Select from Home Page – “3rd generation card applic-ation”, Fill in rel-evant information as required and submit relevant materials according to the guidance;
- (4) Complete And Submit Application;
- (5) Once application is successful, the bank will notify for card collection.

●Offline Application:

- (1) Bring a valid ID card to the 3rd-generation social security card cooperative bank branch for application;
- (2) Fill in relevant information as required and submit relevant materials according to the guidance;
- (3) Once application is successful, the bank will notify for card collection.

●Citizen Card Cooperative Bank Service Outlets Around The Campus:

- Haining Rural Commercial Bank:**
1. 3rd floor, Pension Insurance Service Center, Haining City 548, East Haizhou Road, Haining 0573-80776303
 2. Sales department, Haining Rural Commercial Bank, Haining 278, West Qianjiang Road, Haining City 0573-87024444
 3. Haining Rural Commercial Bank, Zanshan Sub-branch, Haining 2, 4 Gaofeng Road, Zanshan Jingyuan, Haining City 0573-87127177



Download APP on the code

Postal Savings Bank of China: Yujiaqiao Business Office of Postal Savings Bank of China 88, North Biyun Road, Haining City 0573-87021472

Jiaxing Bank: Haining Sales Department Area K, Plot 1, Financial center, South Haichang Road 0573-87076778

ICBC: Sales Department, Haining Sub-branch, Jiaxing 2, East Qianjiang Road, Xiashi Street, Haining city

Bank of China: Haining Sub-branch, Bank of China 315, South Haichang Road, Haining city 0573-87297860

Construction Bank: Sales Department, Haining Construction Bank 357, South Haichang Road, Haining (intersection of Haichang road and Qianjiang road) 0573-87220644

7.2 Zhejiang University Customized Citizen Card (can be handled at Campus Services Hub)

Teachers and students on campus can apply for Jiaxing Citizen Card at the front desk of Campus services hub. Campus services hub will complete the application within 5 working days after receiving the information. Those who urgently need a citizen card can also go to the citizen card service center (Window 61-66, 3rd floor, No. 548 East Haizhou Road) to present the Zhejiang University campus card on-site and receive it on the same day.

●Documents Required:

- Photocopy of ID/passport (front + back)
- One-inch electronic version photo
- Contact number, institute, major, class etc.

●Main functions: please refer to the 3rd generation social security card- People' s livelihood applications



7.3 Citizen Card top-Up:

- Download App "My Jiaxing" and top up online, then register at the Campus Services Hub (CSH) terminal.
- Go to the Citizen Card service center to top up.
- Top up with mobile phones that support the NFC function.

7.4 Loss Of Citizen Card/Social Security Card Processing

- Report temporary loss: You can call the citizen service hotline 967225, or apply online through the "My Jiaxing" APP and "Jiaxing Citizen Card" platform, valid for 5 days.
- Report permanent loss: Go to the outlets of the cooperative bank with your original valid ID.
- Cancel report of loss: Go to the outlets of the cooperative bank with your valid ID.
- Customer service hotline for reporting loss of financial accounts of cooperative banks: ICBC 95588, Bank

of China 95566, Construction Bank 95533, Postal Savings Bank of China 95580, Rural Commercial Bank 96596, Jiaxing Bank 0573-96528

8.Transportation

8.1 Hangzhou-Haining Intercity Railway

Faculty and staff on campus can take the Hangzhou-Haining Intercity Railway at the International Campus, Zhejiang University station, transfer to Hangzhou Metro Line 9 directly at the Yuhang Railway Station, and then go to all parts of Hangzhou through the Hangzhou Metro network..

| Ride plan from International Campus, Zhejiang University to other campuses and important stops | |
|------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| Destination | Ride |
| Zijingang Campus | Campus-Intercity Rail- Metro Line 9-Metro Line 1-Metro Line 5 |
| Yuquan Campus | Campus-Intercity Rail- Metro Line 9-Metro Line 1- Metro Line 2 |
| Xixi Campus | Campus-Intercity Rail- Metro Line 9-Metro Line 1-Bus No.24/193 etc. |
| Huajiachi Campus | Campus-Intercity Rail- Metro Line 9-Metro Line 1 |
| Zijiang Campus | Campus-Intercity Rail- Metro Line 9-Metro Line 1- Bus No.500 etc. |
| Hainingxi High-speed Railway Station | Campus-Intercity Rail |
| Hangzhoudong East Railway Station | Campus-Intercity Rail- Metro Line 9-Metro Line 1 |
| Xihu Lake (Dingan Road) Metro Station | Campus-Intercity Rail- Metro Line 9-Metro Line 1 |
| Hangzhou Xiaoshan Airport (Hgh) | Campus-Intercity Rail- Metro Line 9-Metro Line 1 (Xianghu direction) -Metro Line 1 (Airport direction) |
| Haining West High-Speed Railway Station | Campus-Intercity Rail |
| Haining Railway Station | Campus-Intercity Rail-Haining Bus No.5 |
| Haining Passenger Center | Campus-Intercity Rail-Haining Bus No.128/225 |

8.2 Public Bicycles

Any faculty or staff holding a Jiaxing citizen card or after downloading the app “Chaocheng riding” and successful verification, can rent bicycles at various public bicycle rental points in Haining. It can be loaned and returned within 24 hours a day (free of charge within 1 hour usage).

8.3 City Bus

The nearest bus stop to the International Campus is International Campus, Zhejiang University (North) stop. There are 6 city buses that go through this stop. Please see the table below for details. Bus line may be adjusted from time to time, please follow the WeChat public account "Haining Dayuan Bus" for further information. Download the APP[Dayuanyun] to view the detailed information of the bus line and bus arrival time, or log in <http://www.hndybus.com> for further enquiries.



Map of bus stops around campus

| Route | Start - End | Schedule | Interval Time | Stops |
|-----------|-----------------------------------------------------------------------------------|---------------|----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Route 29 | Passenger Transportation Center - xingguangcun | 6:20 - 18:20 | ~20min/trip | Passenger Transportation center, InTime City, Hangzhou-Haining Intercity Railway (ZJUintl campus station), Campus West gate, Campus North gate etc |
| | Xingguangcun - passenger Transportation Center | | | |
| Route 32 | Passenger Transportation Center International Campus | 6:20 - 18:20 | ~25min/trip | Passenger Transportation center, Campus South gate, Campus East gate, Campus North gate, Hangzhou-Haining Intercity Railway (ZJUintl campus station) |
| | International Campus, Zhejiang University (North) Railway Station | | | |
| Route 33 | International Campus, Zhejiang University (North) Railway Station | 6:20 - 17:55 | ~15-20min/trip | Railway station, Lianhe intersection, Social security center, Hangzhou-Haining Intercity Railway (ZJUintl campus station), Haining Maternity Care Hospital, Campus North gate etc |
| | Railway Station International Campus, Zhejiang University (North) | 6:20 - 18:10 | | |
| Route 202 | Railway Station Jianshan New District | 6:10 - 17:50 | ~25min/trip | Railway station, Haining Maternity Care Hospital, Hangzhou-Haining Intercity Railway (ZJUintl campus) |
| | Jianshan New District Railway Station | 6:20 - 17:50 | | |
| Route 933 | International Campus, Zhejiang University (North) Passenger Transportation | 18:20 - 21:00 | ~40min/trip | Passenger Transportation center, InTime city, Hangzhou-Haining Intercity Railway (ZJUintl campus station), Campus North gate etc |
| | Passenger Transportation Center International Campus, Zhejiang University (North) | 19:10 - 20:30 | | |

Haining Bus Routes stopping International Campus

8.4 Taxi

App: Didi, Dida

8.5 Haining Bus Station

Address: No. 2219, Haining Chengnan Road, 8 km from the campus.

Tel: 0573-87230000

Website: <http://www.zjdyys.com>. (Scan QR code and follow the official WeChat account 'Haining Dayuan transport' for ticket checking and purchase).

Haining Passenger Transportation Center Information

International campus – Haining Passenger Transportation Center: Bus No. 29,32, 933

| Routes | Schedule | Travel Duration |
|-------------------------------------|-------------|-------------------------------|
| Haining– Hangzhou Coach Center | 7:00– 18:20 | 1hour (interval: 1.5hr–2.5hr) |
| Haining – Hangzhou Xiaoshan Airport | 6:30–16:30 | 1hour (interval: 1.5hr–2.5hr) |

8.6 Railway Stations

① Haining railway station: About 6 km from the campus.

Transport:

- (1) Take Buss No.33/202 to International Campus, Zhejiang University (North) bus stop
- (2) Taxi for 15minutes, estimated 16 yuan
- (3) Take intercity rail to Haichang Road station and transfer to No.5 bus.

② Hainingxi railway station (high-speed railway station): About 40km away from the campus.

Transport:

- (1) Take Hangzhou-Haining Intercity Railway, Line 9 (Passenger Center direction), then transfer line1 (Xiaoshan Airport direction) to the airport.
- (2)Taxi for 70minutes, estimated 120 yuan
- (3)Take Bus No.131 to Haining railway station, then transfer to Bus No.33/202 to International Campus, Zhejiang University (North) bus stop
- ③Tongxiang railway station (high-speed railway station): About 26km away from the campus.

Transport: Taxi for 45minutes, estimated 65 yuan Download app '12306 China Railway' for ticket checking and purchase.



8.7 Airports



- ① Hangzhou Xiaoshan Airport (HGH)
 - Tel: 0571-86662999
 - Distance (from International Campus): 77km
 - How to get there:
 - Option 1: Hangzhou-Haining Intercity Railway, Line 1 (Airport direction). Option 2: Taxi, 70 minute ride
 - Option 3: Bus (Route 32, 933, 29 to Passenger Transportation Center then transfer to airport shuttle).



- ② Shanghai Hongqiao Airport (SHA)
 - Tel: 021-96990
 - Distance(from International Campus): 120km
 - How to get there:
 - Take a taxi or Hangzhou-Haining Intercity Railway to Tongxiang railway station or Hainingxi railway station, then take a High-speed rail (G-train) to Shanghai Hongqiao station, and walk or take the metro to Shanghai Hongqiao Airport.



- ③ Shanghai Pudong Airport (PVG)
 - Tel: 021-96990
 - Distance (from International Campus): 120km
 - How to get there:
 - Take a taxi or Hangzhou-Haining Intercity Railway to Tongxiang railway station or Hainingxi railway station, then take a High-speed rail (G-train) to Shanghai Hongqiao station, and walk or take the metro to Shanghai Hongqiao Airport. Then transfer to Hongqiao-Pudong shuttle at the airport.

15 General Information

1. Contact Numbers

When dialing any department or service center on International Campus, you will need to add area code 0571 or 0573. When dialing a Haining service number, you add 0573 before the number.

| Department Numbers | | International Campus Service Number | |
|-------------------------------------------------------|----------|-------------------------------------|-------------------|
| Department | Numbers | 24H Help | 87572119 |
| Office of General Administration | 87572105 | 24H Medical emergency | 87572120 |
| Center for Academic Affairs | 87572713 | 24H Service | 87572114 |
| Office of Scientific Research and Technology Transfer | 87572901 | IT Services | 87572669 |
| Department of Advancement and Development | 87572652 | Campus Dining Center | 87572268/87572777 |
| Office of Human Resources | 87572111 | No.1 Residential College | 87572200 |
| Office of Financial Affairs | 87572131 | No.2 Residential College | 87572290 |
| Office of Campus Development and Management | 87572236 | The Hospital (Campus Clinic) | 87572235 |
| Library and Information Center | 87572299 | Academic Exchange Center | 87375666 |
| ZJU-UoE Institute | 87572813 | | |
| ZJU-UIUC Institute | 87572511 | | |
| International Business School | 87572366 | | |

| Emergency Number | | Haining Medical | |
|-----------------------------------------|-------|------------------------------------------------------------------------------------------------|----------|
| Police | 110 | Haining Branch, the First Affiliated Hospital, Zhejiang University (Haining People's Hospital) | 87023216 |
| Fire Department | 119 | Haining Maternity Care Hospital | 87224768 |
| Emergency Center | 120 | Haining Traditional Chinese Medicine Hospital | 89260121 |
| Traffic Accident Police | 122 | | |
| Telephone directory/ Roadside emergency | 114 | | |
| Legal Aid | 12348 | | |
| Consumers' Rights Hotline | 12315 | | |

| Transportation | |
|------------------------------------|-----------|
| Railway Customer Service Center | 12306 |
| Haining Railway Station | 057312306 |
| Dayuan Bus | 87234999 |
| Haining Passenger Transport Center | 87230000 |
| Dayuan Taxi | 87222111 |
| Jindao Taxi | 87222333 |

| China Phone Line | |
|------------------|-------|
| China Telecom | 10000 |
| China Mobile | 10086 |
| China Unicom | 10010 |

| Bank | |
|-----------------------------------------|-------|
| Bank of China | 95566 |
| China Construction Bank | 95533 |
| Industrial and Commercial Bank of China | 95588 |
| The Agricultural Bank of China | 95599 |
| Bank of Communications | 95559 |

2. Public Accounts You May Need to Know



International Campus, Zhejiang University



ZJU-UoE Institute



ZJU-UIUC Institute



International Business School, Zhejiang University



International Campus Operation Center

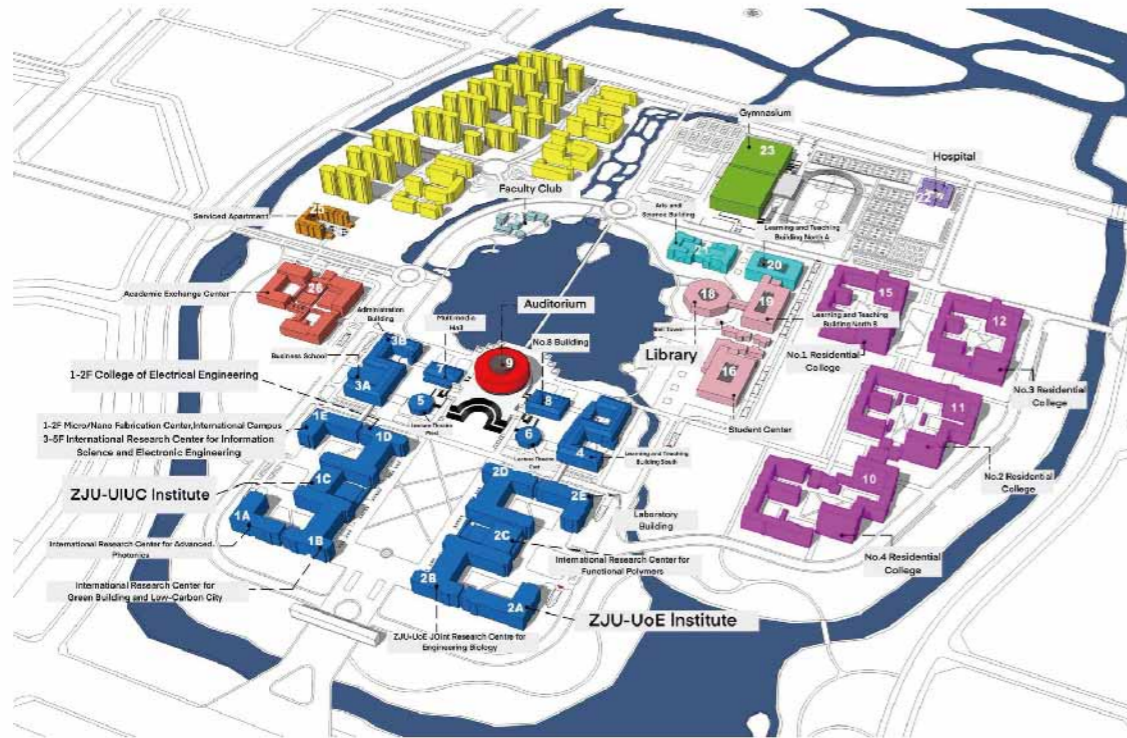


Residential College International Campus

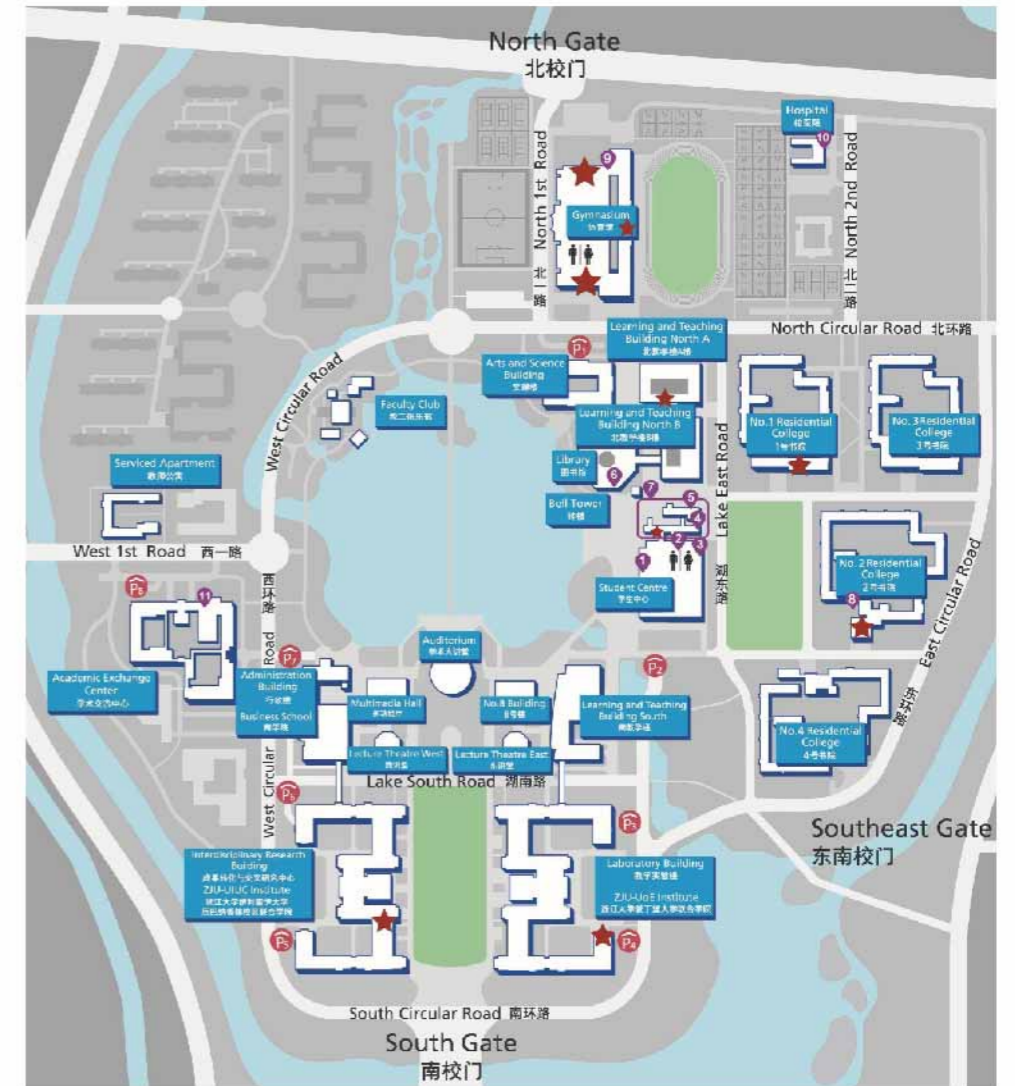


Student Union of International Campus, Zhejiang University

3. Campus Map



4. Campus Services Locations



- | | |
|--------------------------------------|---------------------------------------------------------------------------------------------------------------------------|
| 1. Catering; | 7. High Street (Yuguolan fruit shop/YIRAN.CN barber and salon/Apple Store/China Mobile Service/Bifeng Printing service); |
| 2. Hualian Mart; | 8. Wuli Cafe; |
| 3. Campus Services Hub; | 9. Gymnasium; |
| 4. Banks; | 10. Campus Clinic; |
| 5. Postal Service; | 11. Academic Exchange Center; |
| 6. Library(IT Service& Coffee Bar); | |

★ E-buy smart self-service vending machine