



Campus Operation Center

☎ 0571-87572114

✉ csc@intl.zju.edu.cn



YOUR VOICE MATTERS

✉ csvoice@intl.zju.edu.cn

**INTERNATIONAL CAMPUS
ZHEJIANG UNIVERSITY**



Aug. 2023



CAMPUS SERVICE BOOKLET

Student Version

**International Campus
Zhejiang University**



PREFACE

PREFACE

This Campus Service booklet provides campus service guidance to all students of International Campus, Zhejiang University, in order to make living arrangements as comfortable and convenient as possible.

The content of this booklet covers information about campus support services, including campus card, dining, shopping, accommodation, transportation, shuttle bus, postal, library and IT services, sport venue, building service, medical treatment, maintenance service, urban convenience services and so on.

The booklet will be continuously updated every year as the campus develops, and its PDF version can be downloaded from the campus service website (<http://coc.intl.zju.edu.cn>).

The Office of Campus Operations and Support reserves the right for final interpretation.



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Campus Service Hub

Campus Service Hub, which is located on the first floor of Student Center, is the central service center of the International Campus, mainly providing a one-stop, comprehensive campus services for faculty, staff, students and visitors.

Campus Service Hub provides consultations on related campus support services, including campus card, campus transportation, access control, shuttle bus, visitor services, etc.

A self-service point of Administrative Service Hall has been set up at the Campus Service Hub to provide online inquiry and printing of certificates and receipts for students, such as postgraduate student enrollment certificate, academic transcript, schooling certificate (in Chinese and English), etc.



Address: East side, 1st Floor, Student Center
Time: Mon-Fri 8:00-17:30
Weekends and Holidays 8:30-17:00
Tel: 0571-87572114 (24H)
Email: csc@intl.zju.edu.cn



Contact Us



Campus Service Hub

Address: East side, 1st floor, Student Center
Time: Mon-Fri 8:00-17:30
Weekends and Holidays 8:30-17:00
Tel: 0571-87572114(24H)
Email: csc@intl.zju.edu.cn

Campus Dining Center

Address: 1st-3rd floor, Student Center
Time: Mon-Sun 7:00-19:30
Tel: 0571-87572777
Reservations for dining on the third floor must be made at least one day in advance.

Campus IT Service Center

Address: IT Helpdesk, 1st floor, Library
Time: Mon-Sun 8:30-17:30
Tel: 0571-87572669
Email: itservices@intl.zju.edu.cn
Website: <http://its.intl.zju.edu.cn>

Campus Library

Address: Information Desk, 1st floor, Library
Time: Mon-Sun 8:30-22:30
Tel: 0571-87572288
Email: library@intl.zju.edu.cn
Website: <http://lib.intl.zju.edu.cn>

No.1 Residential College

Address: No.1 RC Reception
Time: Mon-Sun (24H)
Tel: 0571-87572200
Email: rc@intl.zju.edu.cn

No.2 Residential College

Address: No.2 RC Reception
Time: Mon-Sun (24H)
Tel: 0571-87572290
Email: rc@intl.zju.edu.cn

No.3 Residential College

Address: No.3 RC Reception
Time: Mon-Sun (24H)
Tel: 0571-87572300
Email: rc@intl.zju.edu.cn

Campus Gymnasium

Address: 1st floor, Gymnasium Block A
Time: Mon-Fri 13:00-21:00
Weekends and Holidays 9:00-21:00
Tel: 0571-87572273

Campus Hospital

Address: East side of campus north gate
Time: Mon-Fri 8:00-21:00
Weekends and Holidays 8:00-17:00
Tel: 0571-87572120

Campus Police Office

Address: Room 101, Gymnasium Block B
Time: Mon-Fri 8:30-11:30
14:00-17:00(Summer time)
13:30-16:30(Winter time)
Tel: 0571-87572110

Campus Postal Service Center

Address: North side, 1st floor, No.3 RC
Time: Mon-Sun 8:00-18:30
18:30-8:30 (next day) Self-service
Tel: 0571-87572233

Academic Exchange Center (Yuanzheng Hotel)

Address: West Residential College
Time: 24H
Tel: 0573-87375666

ONE

Campus Card Service

A Zhejiang University campus card will be provided to each freshman after enrollment, as a symbol of the student’s status on campus. It integrates many functions, such as book-borrowing, dining, access control, shopping etc. Meanwhile, it also could be used to dine or shop at other campuses of Zhejiang University. Services about campus card could be processed at the Campus Service Hub, such as card recharge, balance inquiry, account inquiry, card loss report, change password, etc.

Card Recharge

- ①Alipay APP (search for “Campus Life” in Alipay App; you can also recharge for others);
- ②Recharge at the Campus Service Hub (in cash).
- ③Set automatic transfer with your bank card (this function shall be activated at the designated bank branches);
- ④By the self-service machine (inside the self-service bank on High Street, 24H).
- ⑤Via "Zhejiang University Campus Card" App.

Zhejiang University Campus Card app

Download ZJU campus card App at <http://ecard.zju.edu.cn/> to process services such as card recharge, balance inquiry, account inquiry, card loss report, password inquiry/reset, etc.

2 TWO

Catering Service and High Street

Catering

The Campus Dining Center is located at the Student Center. Western-style meals, beverages and pastries are served on the 1st floor. Local and Muslim cuisines are served on the north side of the 2nd floor, and Chinese cuisines are offered on the south side. Dinner party service is offered on the 3rd floor, and the reservations must be made at least one day in advance. Reservation number: 13336105712.

The opening hours and dishes provided are as follows (opening hours of winter and summer vacation will be notified separately):

Floor	Area	Time	Dishes
First floor	Western Restaurant	11:00-19:00	Japanese and Korean cuisine, Western style set meals, pizza, beverages, snacks
		19:00-22:00	Chinese and Western late-night snacks
Second floor	Chinese Food (South Area)	7:00-9:00	Chinese-style breakfast, porridge, eggs, soy milk
		11:00-13:00	30 varieties of dishes are provided every day.
		16:30-18:30	
	Local Cuisines (North Area)	11:00-13:00	40 varieties of local flavor dishes are provided every day, including noodles, dumplings, over rice, grilled fish, hot-spicy pot, Cantonese barbecue, etc.
		16:30-18:30	
	Northwest delicacies	11:00-13:00 16:30-18:30 (Workdays only)	Northwest dishes, hand-pulled noodles, fried noodles, etc.
Third floor	Lunch and supper service must be reserved to serve. Meals shall be more than 300 RMB (6 person at least). Standard: 50 RMB/person, 80 RMB/person, 100 RMB/person, 120 RMB/person.		

Shopping

A variety of commercial services have been introduced to the campus, such as supermarket, China Mobile, printing shop, Apple Experience Center, self-service vending machines, fruit shops, barber's, coffee bars, laundries, etc., making campus life as convenient as possible.

Supermarket

Supermarket is located on the first floor of the Student Center, which provides leisure area, reading area, shopping area. It offers household goods, food & beverage, snacks, etc. In addition, Starbucks service and milk bar are located in the supermarket as well.

Business hours: 7:00-22:45

Milk Bar: offering breakfast, yogurt, milk, etc.

Business hours: 7:00-22:45

Starbucks Service: offering coffee, cakes, bread, etc.

Business hours: 8:00-16:30
(Mon-Sat)

Laundry

The laundry room is located in the public area of residential colleges, providing efficient and convenient laundry services for all students and faculty.

Business hours: 24H

Printing services

Bifeng Advertising Co., Ltd. is located in the South Building of High Street, which is a store dedicated to on-campus graphic services, including high-speed copying, colored printing, banners, binding, design, stream, etc.

Business hours: 8:30-17:30

Academic Exchange Center

Academic Exchange Center is located at the west gate of the campus. It has 144 rooms, a Chinese restaurant, a cafeteria, several boxes, a multi-functional hall, meeting rooms, a banquet hall and other functional spaces.

Business hours: 24H

FOUR

Shuttle Bus and Transportation Service

Shuttle bus services

Shuttle bus reservation

①Online Reservation:

login https://coc.intl.zju.edu.cn/zh-hans/coc_buslist to check bus schedules and make reservations.

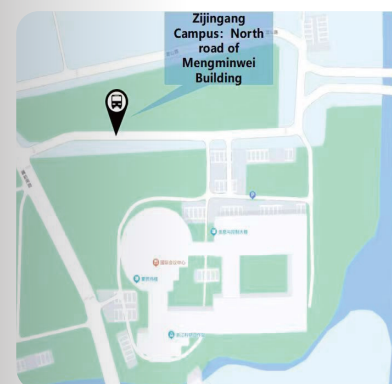
②WeChat Reservation : search and subscribe the official WeChat account "Campus Operation Center" and login with student ID number to check bus schedules and make reservations.



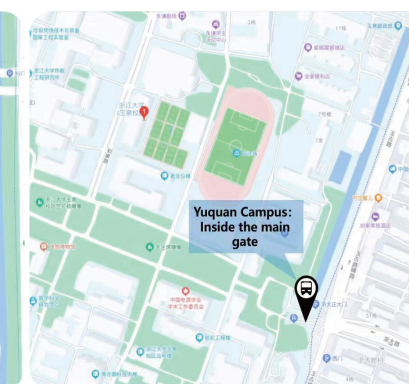
Shuttle bus ride

International Campus shuttle bus adopts a reservation system for check-in. You will receive a message as well as an e-ticket indicating successful reservation after reservation. Please arrive on time at the designated bus stop. Scan the SMS QR code or swipe the campus card to check in. For schedule change, please cancel the reservation on the reservation platform. The deadline for weekend shuttle bus reservation is every Thursday, 22:00.

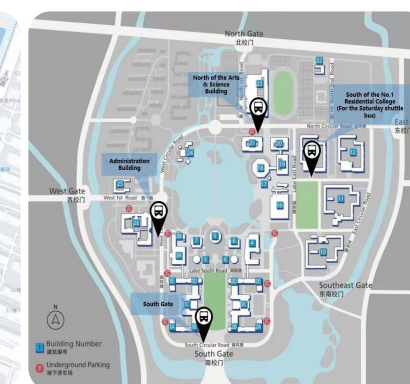
Bus Stops



Zijiang Campus:
North road of
Mengminwei Building



Yuquan Campus:
Inside the main gate



International Campus: North of the
Arts and Science Building, Administration
Building, South Gate, and South of No.1
Residential College
(for students on Saturdays).

THREE

Residential College Life

No.1, No.2 and No.3 Residential College are currently in-use. Students and teachers can stay, study, discuss, dine, relax and socialize together at the residential college. The multi-functional spaces (including library, study room, discussion room, activity room/leisure bar, gym, etc.) on the first floor provides students with an intimate and supportive learning and living environment.

For more details, please refer to <https://residential.intl.zju.edu.cn/zh-hans>

On-campus Public Bicycles

How to rent:

- ① Jiaxing Citizen card
- ② “Chaocheng Ride” APP
- ③ Mini program “DIING”

The Haining public bicycles can be rented and returned at any public bicycle rental stops in Haining City. Bicycles are free of charge within 1 hour.

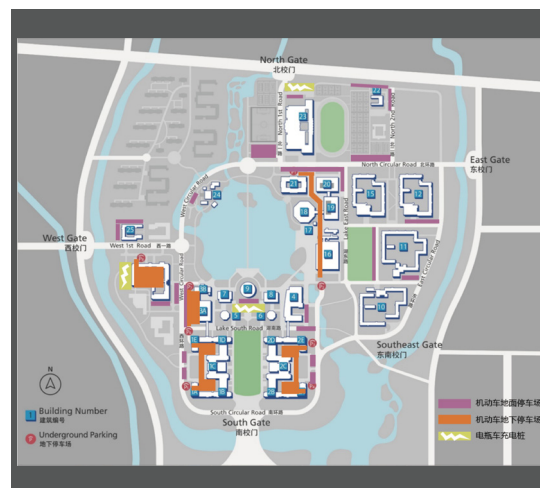
If the bicycle cannot be returned due to arrears or other problems, please contact 0573-89233999 and dial 0 for customer service.

Public bicycle rental points on International Campus:



Parking

Please park at the provided parking spaces after entering the campus. Vehicle parking areas are as below.



E-bikes can enter the campus through all gates. All bikes (including public bicycles) must be parked in designated areas, parking in indoor public areas and emergency lanes are strictly prohibited. Indoor charging is strictly prohibited. E-bikes can be charged at the north gate of the campus, the southwest side of the International Academic Exchange Center and the south side of the Auditorium.

Vehicle registration

Full-time students on International Campus can apply for a vehicle permit. The specific requirements are as follows:

Conditions:

- ① Vehicles with Hangzhou or Jiaxing license plates only.
- ② Students are required to submit their own personal documents including student ID, vehicle license and driving license.
- ③ One vehicle permit for one student only.

Materials required:

- ① Vehicle Registration Application form, available at the website: <https://coc.intl.zju.edu.cn/zh-hans/content/868752>
- ② Student ID card or Campus Card
- ③ The vehicle license and driver's license (original and copies)

Application site: Campus Service Hub

Processing time: 1 working day

FIVE Postal Service

The Postal Service Center can receive and send domestic and international letters, registered letters and parcels, domestic and international express mails, order and send newspapers and magazines, and sell stamps and other services.

Express Service

Delivery

On-campus letters and parcels delivery can be handled at Postal Service Center

Domestic delivery: China Post, ZTO Express, YTO Express, SF Express, EMS

International delivery: EMS, TNT, DHL, UPS, FEDEX

Collection

The parcels for students are temporarily placed in the Postal Service Center. Please show the pick-up code when collecting your parcels.

Service Information

Time: Mon-Sun 8:30-18:30 (self-service: 18:30-8:30 next day)

Location: Postal Service Center, 1st floor of north side of No.3 Residential College

Tel: 0571-87572233



6 SIX Library and IT Service

IT Service

INTL ID

The INTL ID is a method of identity authentication on the International Campus of Zhejiang University. You will use the INTL ID as your username to access numerous computing resources on the International Campus, the Main Campus, and other global institutions. The INTL ID is your email address(*@intl.zju.edu.cn) on the International Campus as well.

For optimal security, it is always recommended that you change the default passwords. Please ensure that you keep your account and password safe and secure by using a strong password. Please do not share your ID with others.

Network

On the International Campus, we offer two types of network access services: eduroam and ZJUWLAN. eduroam is a secure global cross-domain wireless roaming authentication service specifically designed for scientific research and educational institutions. We recommend using eduroam for internet access and authenticating with your INTL ID.

Microsoft Office 365

The International Campus provides Microsoft Office 365 access to every student. Use your INTL ID at <http://office365.intl.zju.edu.cn> to access all relevant services including Microsoft Word, Excel, PowerPoint, OneNote, OneDrive for Business, Teams, etc.

E-mail address

The International Campus provides INTL Email for full-time students and staff on campus. The email addresses have a unified suffix of @intl.zju.edu.cn.

This email is the official working email used by the International Campus. Additionally, students may use the email address of Zhejiang University, which ends with @zju.edu.cn at mail.zju.edu.cn.

Self-Service Printing

Self-service printers are available in 19 locations, including Residential Colleges, the Learning and Teaching Buildings, the Library, East and West Lecture Theatres, etc. Students have access to convenient printing, copy, and scanning services. You can upload your files via the cloud printing system (<https://print.intl.zju.edu.cn>) using your campus card account and complete the printing operation at any self-service printer within the campus.

IT Services

IT services are provided in various aspects for students and staff. For more information, please visit <https://its.intl.zju.edu.cn>.

Service Hours: Mon-Sun, 8:30-17:30

Service Email: itservices@intl.zju.edu.cn

Service Hotline: 0571-87572669

IT Helpdesk: 1st floor, library

Library Service

The International Campus Library has a collection of more than 93,000 books, over 20 journals, and literature information can be retrieved in the library website (<https://lib.intl.zju.edu.cn>). Books in any branch of Zhejiang University Libraries are accessible through the book reservation service.

For students, your readership is automatically given when enrollment. The account is your student number, and the initial password is the last six digits of your ID card or passport. You need to activate your account before borrowing books. To activate your account, please click the link below: https://lib.zju.edu.cn/s/lib/reader_active/step1/.

Borrowing policy: a maximum of 60 books for 40 days, and books can be renewed without limit (except for it is reserved by other reader).

SEVEN Venue Service

Teaching venues

The teaching venues of the campus mainly include Learning and Teaching Building North A and B, Lecture Theatres East and West, the Multifunctional Hall in Residential Colleges and the Laboratory Building. There are classrooms and discussion rooms, as well as some public learning and discussion areas in teaching buildings.

Discussion room (Learning and Teaching buildings) reservation

Online booking:

①Log in myZJU → IC Services → ibooking → make a booking

②Log in the campus service website (<http://coc.intl.zju.edu.cn>)→ Meeting Room Booking → make a booking

③Follow the WeChat public account of "Campus Operation Center" → Campus Service → Meeting Room Booking→make a booking

Inquiries

Campus Service Hub: 0571-87572114

Library

The library is open 8:30-22:30, Monday to Sunday except holidays. The library has three floors. The first floor is designed for the service and communication purpose with Information Desk, Multi-functional Room, Cafe, and other areas; the second floor has study area and books of Natural Science; the third floor is characterized by Collection of Art and Social Science and Innovative Space.

Group Study Room Reservation:

Online booking:

①Library homepage (<https://lib.intl.zju.edu.cn>) → Using the library → Room Booking.

②Follow the WeChat public account of "Campus Library & Information Service" → Library Booking

Enquires:

Information Desk on the first floor: 0571-87572288



Sport facilities

The gymnasium is located on the north side of the campus, with basketball courts, volleyball courts, squash courts, training room, badminton courts, table tennis courts and other sport facilities. It is also equipped with a fitness center on the first floor and a 25-meter indoor heated swimming pool.

Outdoor sports facilities include a standard track field, football training fields, basketball courts and tennis courts.

Please refer to the table below for the opening hours of the gymnasium (opening hours during winter and summer vacation will be notified separately). Students can rent sports equipment with their campus cards (except tennis rackets and swimming equipment).

Venue	Location	Opening hours	
		Mon – Fri	Sat, Sun
Swimming pool	1 st floor, Gymnasium Block A	17:30–21:00	13:30–21:00
Fitness center	1 st floor, Gymnasium Block A	13:00–21:00	9:00–21:00
Squash court			
Basketball & volleyball court	2 nd floor, Gymnasium Block A		
Table tennis court	1 st floor, Gymnasium Block B		
Physical examination room			
Training room			
Basketball court (indoor)	2 nd floor, Gymnasium Block B		
Badminton court	2 nd & 3 rd floor, Gymnasium Block A 3 rd floor, Gymnasium Block B		
Semi-outdoor Tennis court	Outdoor venues		
Outdoor tennis court			
Football field (artificial turf)			
Basketball court (outdoor)			
Track field			
		All year round	

Sport facilities booking

Online reservation

Follow the official WeChat account ‘Campus Operation Center’ → Campus Service → Gym Booking → make a booking

Inquiries

Service desk, 1st floor Gymnasium block A: 0571–87572273

8

EIGHT Building Service

Building managers are assigned in every building, whom could be turned to when students and faculty are in need.

Information on Building Managers

1A International Research Center for Advanced Photonics & 1B International Research Center for Green Building and Low-Carbon City
Working hours: Mon–Fri 8:00–17:30
Office location: reception, 1st floor, Building 1A
Tel: 0571–87572263
Cell: 19857392912
Email: csc@intl.zju.edu.cn

1C ZJU–UIUC Institute
Working hours: Mon–Fri 8:00–17:30
Office location: reception, 1st floor, Building 1C
Tel: 0571–87572600
Cell: 13567367876
Email: csc@intl.zju.edu.cn

1E Micro & nano public platform & International Research Center for Information Science and Electronic Engineering & 1D International Research Center for Advanced Electrical Engineering
Working hours: Mon–Fri 8:00–17:30
Office location: reception, 1st floor, Building 1E
Tel: 0571–87572251
Cell: 13750779593
Email: csc@intl.zju.edu.cn

2A ZJU–UoE Institute
Working hours: Mon–Fri 8:00–17:30
Office location: reception, 1st floor, Building 2A
Cell: 13567388662
Email: csc@intl.zju.edu.cn

2C International Research Center for Functional Polymers & 2B ZJU–UoE Joint Research Center for Engineering Biology
Working hours: Mon–Fri 8:00–17:30
Office location: reception, 1st floor, Building 2C
Tel: 0571–87572261
Cell: 19857398703
Email: csc@intl.zju.edu.cn

2D & 2E Laboratory Building
Working hours: Mon–Fri 8:00–17:30
Office location: reception, 1st floor, Building 2E
Tel: 0571–87572262
Cell: 19857369305
Email: csc@intl.zju.edu.cn



9 NINE Medical Service

On-campus medical services

The Campus Hospital is covered by the medical insurance of Zhejiang Province, Hangzhou City and Haining City, and opens Zhejaing iPass. It provides students with a variety of medical services such as outpatient, referral, remote consultation, expert consultation, blood pressure measurement, blood sugar measurement, oxygen therapy, intramuscular injection, intravenous infusion, debridement dressing and bandaging, electrocardiogram, etc. The test items cover a variety of common diseases and infectious diseases.

In addition, the Campus Hospital provides referral services to the Haining People's Hospital or the Affiliated Hospital of Zhejiang University, and has opened a green channel for medical consultation at Haining People's Hospital to assist students with special services such as specialist outpatient appointments. Contact number: 0571-87572120.

Student insurance

Chinese Students

Freshmen who are willing to get covered must register medical insurance coverage information before September 10, and choose to participate in the 2023 college students medical insurance. The entitlement period is from September 1 to December 31. Please refer to the "Notice re Matters Related to Medical Insurance

Coverage of 2023 freshmen of Hangzhou City" at the Zhejiang University hospital website (<https://zdyy.zju.edu.cn/>) for details of payment standards and payment methods.

International Students

International students studying in China should purchase their own insurance for studying in China, and please keep the electronic policies. When registering for the spring semester and autumn semester, the paper version of the insurance policy must be submitted. Students who have not purchased insurance will not be allowed to register.

For full scholarship students such as Chinese government scholarship students and Zhejiang University Type A scholarship students, the insurance premium will be paid together with living expenses. For students who pay full tuition fees and purchase insurance as required (except the students who do not pay full tuition fees and do not have full scholarships, students who have extended their study period, etc., must bear the insurance premium themselves), the university will issue the insurance premium after submitting the insurance policy at the time of registration.

3A International Business School

Working hours: Mon-Fri 8:00-17:30
Office location: reception, 1st floor, Building 3A
Tel: 0571-87572256
Cell: 13575301909
Email: csc@intl.zju.edu.cn

3B Administration Building

Working hours: Mon-Fri 8:00-17:30
Office location: reception, 1st floor, Administration Building
Tel: 0571-87572221
Cell: 17858327782
Email: csc@intl.zju.edu.cn

5&6 Lecture Theatre East and West & 9 Auditorium

Working hours: Mon-Fri from 7:30 until half an hour after the last class/activity
Office location: Room 209, Multimedia Hall
Cell: 19883375715
Email: csc@intl.zju.edu.cn

18 Library

Working hours: Mon-Fri 8:00-17:30
Office location: Information Desk, 1st floor, Library
Tel: 0571-87572288
Cell: 19883377801
Email: csc@intl.zju.edu.cn

19&20 Learning and Teaching Building North A and B & 21 Arts and Science Building

Working hours: Mon-Fri, from 7:30 until half an hour after the last class/activity
Office location: Room 110, Learning and Teaching Building North A
Tel: 0571-87572244
Cell: 13575303990
Email: csc@intl.zju.edu.cn

23 Gymnasium

Working hours: Mon-Fri 13:00-21:00
Weekends 9:00-21:00
Office location: reception, Gymnasium Block A
Tel: 0571-87572273
Cell: 17858327596
Email: csc@intl.zju.edu.cn

Access Control

When students enroll, the access control to the gate of the Residential College, the Residential College unit door, and dormitories will be open. If other access control is needed, please apply for it with the help of faculty and staff of your school/college. The access will be open after approval. When students leave the campus due to graduation or other reasons, all access control and door lock permissions within the campus will be cancelled.

Emergency Door-opening Service:

The Building Manager provides emergency door-opening service during working hours.

Please note that the identity information needs to be checked. Proper documents (Campus card, ID card or passport) would be required to authenticate the request. Please register the information as required when borrowing keys.



AED devices

To ensure health and safety of faculty, staff and students, International Campus has placed AED first aid devices in some buildings. Relevant training services will be served by the safety education experience hall.



10 TEN Maintenance Service

Repairment Request Methods

- ①Contact building managers or the reception of Residential College for repairs;
- ②Report via the WeChat official account “Campus Operation Center”;
- ③Report via the campus service website (<http://coc.intl.zju.edu.cn>) ;
- ④Report via the Campus Service Hub at 0571-87572114;

Types of repairment and timeframe for service

Types of repairment	Response time	Service timeframe
Failure or defect causing widespread disruption, injury to people, serious damage to building structure, equipment or property	10 minutes	0-4 hours
No risk of serious damage to personal and property safety, but will cause greater inconvenience.		0-12 hours
May cause inconvenience to work, life and study, or threaten the safety of personnel and property.		0-24 hours
Unlikely to cause inconvenience to work, life and study, or threaten the safety of personnel and property.		Within 7 days
Can be postponed, and work needs to be processed in batches and scheduled regularly.		Within 8 weeks



ELEVEN Urban Convenience Services

Foreign Currency Exchange

For foreign currency exchange, it is recommended to make an appointment with the bank via phone call before going to the bank with the required documents. For more information, please consult the corresponding bank.
Documents required for overseas transfer:
Chinese student: ID card;
International student: Passport and original exchange bill within two years.

Foreign Currency Exchange, Bank Information

Bank	Address	Tel
Bank of China	No.315, Haichang Road South	0573-87234145
China Construction Bank	No.357, Haichang Road South	0573-87220644
Agricultural Bank of China	No.100, Haichang Road	0573-87233051
Industrial and Commercial Bank of China	No.2, Qianjiang Road East	0573-87290115
Bank of Communications	No.22-32, Haichang Road South	0573-87296017

Bank on campus

Agricultural Bank of China (on-campus)
Campus has service outlet of Agricultural Bank of China, providing services:
①Debit card (international students shall make an appointment in advance)
②Credit card
③Lost bank card service

ATM
Bank of China ATM machines are set up on campus.

Haining Exit & Entry Administration

Visa services for foreign students
Location: Building No.8, Juanhu Technology Park, No. 500 Shuiyueting Road, Haining City (opposite to the North Gate of the International Campus)
Tel: 0573-87233107
Service time:
Mon-Fri 9:00-11:30, 14:00-17:00 (Summer time)
Mon-Fri 9:00-11:30, 13:30-16:30 (Winter time)
Outbound services for domestic students (private business)
Location: Administration Center, No.226 Haizhou West Road, Haining City
Tel: 0573-87233155
Service time:
Mon-Fri 8:30-12:00, 14:00-17:00 (Summer time)
Mon-Fri 8:30-12:00, 13:30-17:00 (Winter time)

Residence Permit for Chinese Students

Documents Required:

- ①Studying certificate issued by the belonging institute
 - ②Copy of ID card
 - ③Two one-inch color portrait photo with white background
- Location: Xiashi Police and Permit Hall, No.206 Kangle Road, Xiashi Street
- Tel: 0573-87273130

Residence Permit for International Students

Centralized Application

Location: Police Office of International Campus, Zhejiang University (Room 101, Gymnasium Block B)

Registration time: to be notified

Documents Required:

- ①Visa application approval form provided by International Campus
- ②Student visa of Zhejiang University, Residence permit application letter provided by International Campus
- ③Valid passport, valid Chinese visa, an original passport entry seal page and a copy
- ④Admission letter
- ⑤JW201/202 form
- ⑥Health certificate
- ⑦Accommodation Registration log
- ⑧Registration of invitation letter provided by International Campus

Individual Application

Location: Ground floor of Haining Administrative Service Center No.226 West Haizhou Road, Haining

Registration time:

Mon-Fri 8:30-11:30, 14:00-17:30 (Summer time)

Mon-Fri 8:30-11:30, 13:30-17:00 (Winter time)

Tel: 0573-87233155

Documents required: As listed above in (centralized application)



Shopping Malls

Intime City (Juanhu branch)

Address: No.241 East Haizhou Road, Haining City (about 1km away from campus, 4 minute-drive, 10 minute-ride, 20 minute-walk)

Business hours: Sun-Thur 10:00-21:30 Fri-Sat 10:00-22:00

Intime City (Haining branch)

Address: No.365 Haichang Road, Haining City (about 7.5 km away from campus, 12 minute-drive)

Business hours: Sun-Thur 10:00-21:30 Fri-Sat 10:00-22:00

Haining Aegean Sea Shopping Mall

Address: No.85 Gongren Road, Aegean Sea Shopping Mall (about 5 km away from campus, 12 minute-drive)

Business hours: Sun-Thur 10:00-21:30 Fri-Sat 10:00-22:00

Hospitals

Haining People’s Hospital (Haining Branch of the First Affiliated Hospital, Zhejiang University School of Medicine)

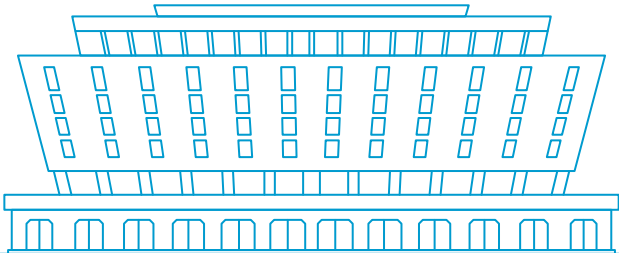
Address: No.2 West Qianjiang Road, Haining

Working hours: Mon-Sun 8:00-17:00

Haining Maternity and Children’s Hospital (Haining Branch of Women’s Hospital School of Medicine Zhejiang University)

Address: No.309 East Shuiyueting Road, Haining

Working hours: Mon-Sun 8:00-17:00



Jiaxing Citizen Card

Students on campus can apply for Jiaxing Citizen Card at the Campus Service Hub. The application will be processed within 5 working days after required documents are submitted. Students in urgent need of a citizen card may go to the citizen card service center (Counter 61-66, 3rd floor, No.548 East Haizhou Road) and present the campus card of Zhejiang University to apply on site.

Documents required:

- Copy of ID card/passport (front + back side)
- One-inch digital photo
- Mobile phone number, institute, major and class.

Main functions of citizen card:

It could be used to take public buses and rent public bicycles in Haining City. In addition, card owners could borrow books from libraries in five counties and two districts of Jiaxing City. It could also be used for Shanghai and Hangzhou metro, bus, ferry, and 275 interconnected cities across China.

Recharge:

- ①Download App "My Jiaxing" and recharge online, then register at the Campus Service Hub (CSH) terminal.
- ②Go to the Citizen Card service outlets to recharge.
- ③Recharge on mobile phones that support the NFC function.



Report loss of citizen card

Report temporary loss: You can call the citizen service hotline at 96225, or apply online through "My Jiaxing" APP and "Jiaxing Citizen Card" platform, valid for 5 days.

Report permanent loss: Go to the outlets of the cooperative bank with your original valid ID Card.

Cancel report of loss: Go to the outlets of the cooperative bank with your valid ID Card.

Customer service hotline for reporting loss of financial accounts of cooperative banks: ICBC 95588, Bank of China 95566, Construction Bank 95533, Postal Savings Bank 95580, Rural Commercial Bank 96596, Jiaxing Bank 0573-96528

Transportation

Hangzhou-Haining Intercity Railway

Students can take the Hangzhou-Haining Intercity Railway at the International Campus, Zhejiang University station (about 1km away from the South Gate), transfer to Hangzhou Metro Line 9 directly at the Linpingnan Railway Station, and then go to travel across Hangzhou through the Hangzhou Metro network.

Rail applies sectional fare system, which takes 2 RMB at least and 9 RMB at most. Alipay or one-way ticket could be used to take the train.

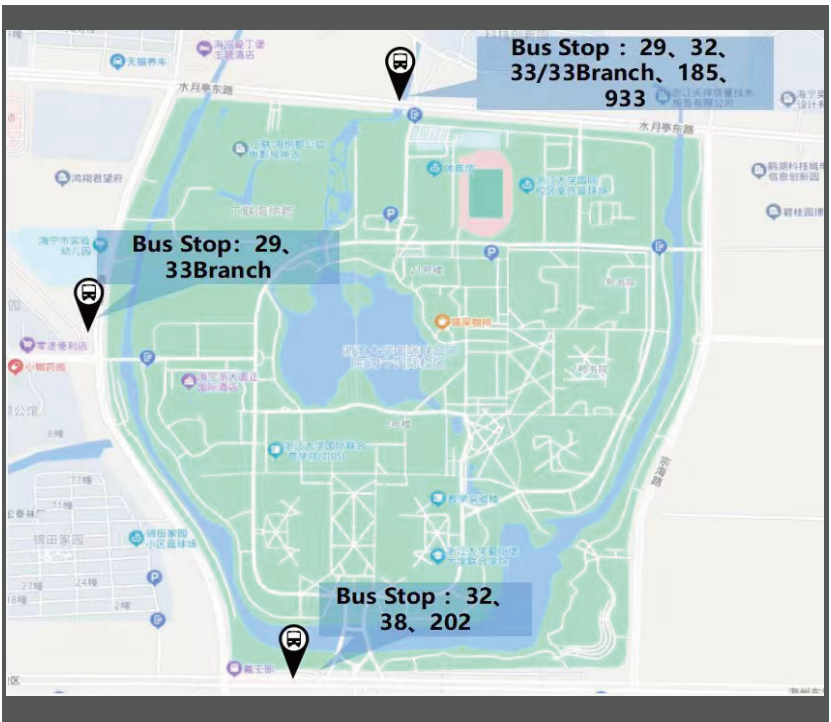
Public Bicycles

Students with a Jiaxing citizen card, "Chaocheng riding" app or mini program "DIING" could rent bicycles at various public bicycle rental spots in Haining City. It can be loaned and returned within 24 hours a day (free of charge within 1 hour usage).

City Bus

There are 7 bus routes available around International Campus. Please refer to the map below for details. Bus line may be adjusted from time to time. Please follow the WeChat official account "Haining Dayuan Bus" for more information.

Download the APP 【Haining Travel】 to view the detailed information of the bus line and bus arrival time, or check <http://www.hndybus.com> for more information.



Haining Bus Station

Address: No.2195 Haining Jiangnan Road (8km away from campus)
Tel: 87230000
Website: <http://www.zjdyys.com> (Follow the WeChat official account ‘Haining Dayuan transport’ for ticket checking and purchase)

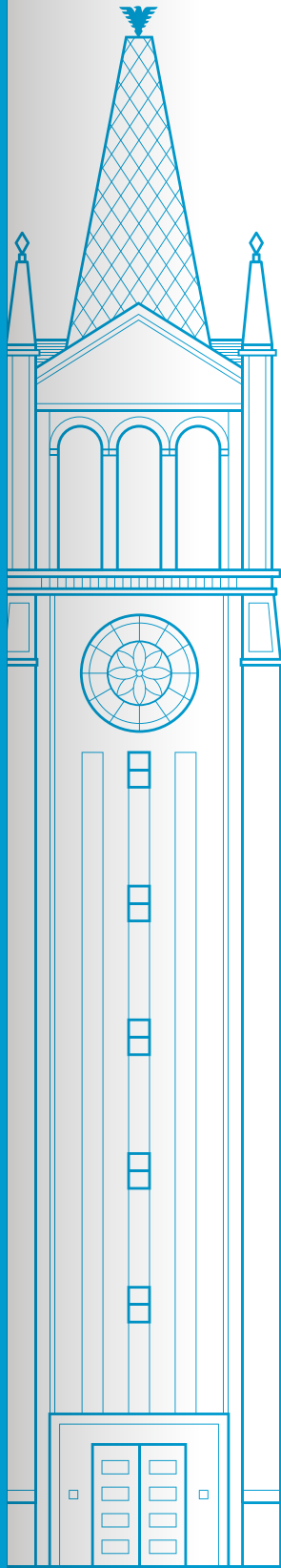
Railway Stations

- ①Haining Railway Station: About 6 km away from the campus.
Transport:
(1) Take Bus No. 33/202 to International Campus, Zhejiang University bus stop
(2) Taxi for 15minutes, about 16 RMB
(3) Take the Hangzhou-Haining Intercity Railway to Haichang Road station and transfer to Bus No. 7/107/220
- ②Hainingxi Railway Station: About 40km away from campus.
Transport:
(1) Take Hangzhou-Haining Intercity Railway to Hainingxi Railway Station
(2) Taxi for 70minutes, about 120 RMB
(3) Take Bus No.33 to bus stop “Administration Center”, then transfer to Bus No.131 to Hainingxi Railway Station
- ③Tongxiang Railway Station (high-speed railway station): About 26km away from the campus.
Transport: Taxi for 45minutes, about 65 RMB
Download app ‘12306 China Railway’ for tickets and more information



Airports

- ①Hangzhou Xiaoshan Airport (HGH)
Tel: 0571-86662999
Distance (from International Campus): 77km
How to get there:
Option 1: Taxi, 70 minutes ride
Option 2: Take Hangzhou-Haining Intercity Railway and transfer to Line 9 of Hangzhou Metro (Coach Center direction), then transfer to Line 1 (Xiaoshan International Airport direction) to the airport.
- ②Shanghai Hongqiao Airport (SHA)
Tel: 021-96990
Distance (from International Campus): 120km
How to get there:
Take a taxi or Hangzhou-Haining Intercity Railway to Tongxiang Railway Station or Hainingxi Railway Station, then take a High-speed rail to Shanghai Hongqiao station, and walk or take the metro to Shanghai Hongqiao Airport.
- ③Shanghai Pudong Airport (PVG)
Tel: 021-96990
Distance (from International Campus): 160km
How to get there:
Take a taxi or Hangzhou-Haining Intercity Railway to Tongxiang Railway Station or Hainingxi Railway Station, then take a High-speed rail to Shanghai Hongqiao station, and walk or take the metro to Shanghai Hongqiao Airport. Then take the Hongqiao-Pudong shuttle bus at the airport.



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TWELVE Common Information

Contact numbers

When dialing any department or service center on International Campus, you will need to add area code 0571 or 0573. When dialing a Haining service number, you should add 0573 before the number. The phone numbers of all departments in the International Campus can be found in myZJU (the Directory Page).

International Campus Service Number	
24H Help	87572119
24H Medical Emergency	87572120
24H Service	87572114
Library	87572288
IT Services	87572669
Campus Dining Center	87572777
No.1 Residential College	87572200
No.2 Residential College	87572290
No.3 Residential College	87572300
The Hospital (Campus Clinic)	87572235
Academic Exchange Center (Yuanzheng Hotel)	87375666

Domestic Emergency Number	
Police	110
Fire Department	119
Emergency Center	120
Traffic Accident	122
Telephone Inquiry	114
Legal Aid	12348
Consumers' Rights Hotline	12315

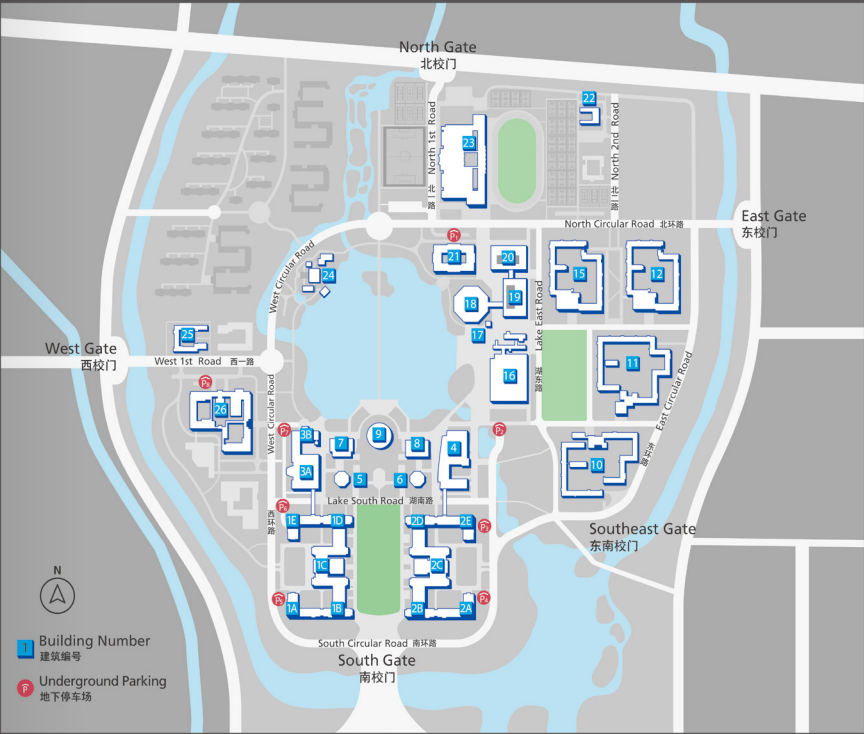
Haining Medical	
Haining People's Hospital (Haining Branch of the First Affiliated Hospital, Zhejiang University School of Medicine)	87023216
Haining Maternity and Children's Hospital (Haining Branch of Women's Hospital School of Medicine Zhejiang University)	87224768
Haining Traditional Chinese Medicine Hospital	89260121

Transportation	
Railway Customer Service Center	12306
Haining Railway Station	057312306
Dayuan Bus	87234999
Haining Passenger Transport Center	87230000
Dayuan Taxi	87222111
Jindao Taxi	87222333

Public accounts
you may need to know

	
International Campus, Zhejiang University	ZJU-UoE Institute
	
ZJU-UIUC Institute	International Business School, Zhejiang University
	
Campus Operation Center	Campus Library & Information Service
	
Residential College, International Campus	SHaining International

CAMPUS MAP
校园地图



13 ZJU-UIUC Institute 浙江大学伊利诺伊大学 厄巴纳香槟校区联合学院	5 Lecture Theatre West 西讲堂	12 No.3 Residential College 3号书院	21 Arts and Science Building 文理楼
1E Interdisciplinary Research Building 成果转化与交叉研究中心	4 Lecture Theatre East 东讲堂	15 No.1 Residential College 1号书院	22 Hospital 校医院
2A ZJU-UoE Institute 浙江大学爱丁堡大学联合学院	7 Multimedia Hall 多功能厅	16 Student Center 学生中心	23 Gymnasium 体育馆
2E Laboratory Building 教学实验楼	8 No.8 Building 8号楼	17 Bell Tower 钟楼	24 Faculty Club 教工俱乐部
3A Business School 商学院	9 Auditorium 学术大讲堂	18 Library 图书馆	25 Serviced Apartment 教师公寓
3B Administration Building 行政楼	10 No.4 Residential College 4号书院	19 Learning and Teaching Building North B 北教学楼B楼	26 Academic Exchange Center 学术交流中心
4 Learning and Teaching Building South 南教学楼	11 No.2 Residential College 2号书院	20 Learning and Teaching Building North A 北教学楼A楼	

Campus
VR-iZJU

Scan the QR code
for 720
ultra-high-defini-
tion VR panoramic
view to visit the
beautiful campus

