



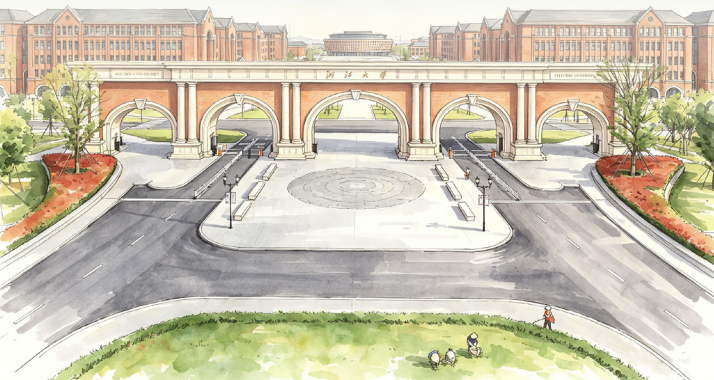
浙江大学

国际联合学院 (海宁国际校区)

INTERNATIONAL CAMPUS
ZHEJIANG UNIVERSITY

Campus Service Guide for International Students

September 2026



welcome

Welcome to **International Campus, Zhejiang University!**

This guide offers a quick reference to campus services.
For more information, please refer to the online resources below:



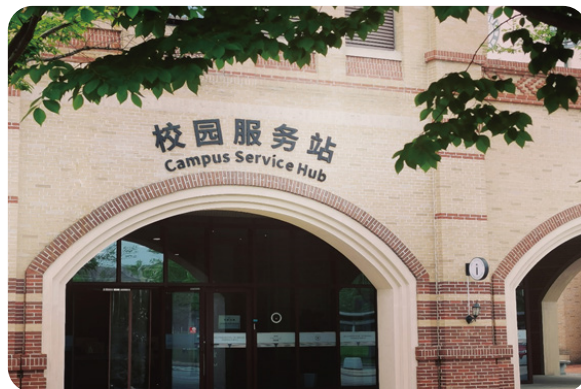
Campus Service Website

IZJU PASS

Campus Operation Center

You can also visit the **Campus Service Hub** in person for help with campus cards, door access, shuttle buses, and other services.

- 📍 **Address:** East side, 1st Floor, Student Center
- 🕒 **Time:** Weekdays 8:00–17:30; Weekends and Holidays 8:30–17:00
- ☎ **Tel:** 0571-87572114 (24H)
- ✉ **Email:** csc@intl.zju.edu.cn



1 Quick Start

Campus Card

Your Campus Card works for library access, dining, entry, and purchases across all ZJU campuses. The default password is the last six digits of your passport. Top up via Alipay by searching “xiao yuan ka” and selecting “Zhejiang University”. You can also use the “ZJU Campus Card” APP or visit the Campus Service Hub.



Door Access

Your residential college door access is activated upon check-in. For access to other buildings, please apply with the help of faculty and staff of your institute.

For emergency unlocking, contact the Building Manager during working hours, or the Security Control Center at 0571-87572119 at other times.

Unified Digital Identity

Each student is assigned an intl email account (*@intl.zju.edu.cn). This account also serves as your INTL ID, which gives you access to campus Wi-Fi and all digital resources.

Wi-Fi & Network

eduroam: Log in with your INTL ID. It works seamlessly at partner institutions worldwide.

ZJUWLAN: Connect and open any browser. Log in with your INTL ID on the pop-up page.

2 Studying

Library

Opening hours: 8:30 - 22:30

Borrowing Privileges: Each person can borrow up to 100 books for 40 days. Your library account is your student ID, and the default password is the last six digits of your ID or passport. Borrowing privileges must be activated before use by scanning the QR code.

For more information, visit the library website: <https://lib.intl.zju.edu.cn>



IT Services



Collaborative Office Platform



Learning Management System



Academic Affairs Management System

• **Woqu Cloud Print:** Eight self-service stations are available on campus, providing printing, copying, and scanning, with file upload via WeChat mini-program.

• **Email:** In addition to your intl email account, you can activate a ZJU email account (*@zju.edu.cn). Visit <https://myvpn.zju.edu.cn> to activate and then log in to mail.zju.edu.cn.



Study Spaces

During the semester, 29 discussion rooms in the Learning & Teaching Building North and 8 seminar rooms in the Library are available for study and discussion. Book a room through the “Campus Operation Center” WeChat account: Public Services → Meeting Room Booking.

In addition, each residential college offers 24-hour study rooms.



3 Living

Getting Around

I. Travel to Hangzhou and Zijingang Campus

Shuttle Bus: Regular shuttle services connect Haining, Yuquan Campus, and Zijingang Campus. Reservations are required before boarding. To check schedules and book a seat, log in through the “Campus Operation Center” WeChat account: Public Services → Shuttle Bus Reservation.



Hanghai Intercity Railway: From the south gate, walk west about 1 km to International Campus, Zhejiang University station. Take the Intercity Railway to Linpingnan Railway Station and transfer directly to Hangzhou Metro Line 9 for downtown.

II. Explore Haining

Public Bicycles: There are 22 docking stations across campus, fully integrated with the Haining city system for pickup and return at any dock. Scan the QR code on the bicycles to unlock and ride. The first hour is free.

Buses: Four bus routes serve the campus area. Check schedules and real time arrivals via the “Haining Travel” mini program or app.

III. Driving on Campus

Vehicle Registration: Full-time students may apply for a vehicle access permit by scanning the QR code. Please drive courteously and observe the campus speed limit of 30 km/h.



Parking & EV Charging: There are 8 electric vehicle charging stations on campus with a total of 77 charging spots, available at a discounted rate of 0.758 yuan/kWh.

Residential College Life

The International Campus adopts a comprehensive residential college system that integrates living, learning, leisure, and social interaction. Each residential college provides abundant common spaces and first-class facilities. The residential colleges also offer a variety of events and platforms for student engagement.



Scan the QR code

Catering

I. Campus Dining Center

The Campus Dining Center is located at the Student Center. The opening hours and dishes provided are as follows (opening hours of winter and summer vacation will be notified separately):

Floor	Area	Time	Dishes
First floor	Western Restaurant	11:00-19:00	Japanese and Korean cuisine, Western style set meals, pizza, beverages, snacks
		19:00-22:00	Chinese and Western late-night snacks
Second floor	Chinese Food (South Area)	7:00-9:00	Chinese and Western-style breakfast
		11:00-13:00	Popular Chinese dishes
		16:30-18:30	
	Local Cuisines (North Area)	11:00-13:00	Rotating local favorites: noodles, rice bowls, clay pot, spicy hotpot, mini hotpot, etc.
		16:30-18:30	
	Northwest delicacies	11:00-13:00 16:30-18:30 (Closed on Saturday)	Northwest dishes, hand-pulled noodles, fried noodles, etc.
Third floor	For lunch and dinner reservation services, please call 18867137737 at least one day in advance. Minimum order: 300 RMB/meal (6 persons at least). Standard: 50-120 RMB/person.		

II. Welounge

Located on the 1st floor of Building 3A (ZJU International Business School), open from 8:00 to 20:00. It serves a mix of Chinese and Western light meals, coffee, and drinks. Group meals and event space can be reserved.



III. Jixiang Wonton

Located at the entrance of Qizhen Supermarket in the Student Center, open from 9:00 to 21:00. It offers wontons, dumplings, noodles, pastries, and other Chinese comfort food.



Postal Services

Postal services and express delivery are available at the Postal Service Center on the first floor of the north side of Laitong College. All student parcels are delivered to the center; simply pick them up using the collection code sent to you.

Maintenance and Repair Services

To request repairs, please contact your Building Manager, the residential college front desk, or call the Campus Service Hub at 0571-87572114.

Sports Facilities

The campus offers a wide range of indoor and outdoor sports facilities. For detailed opening hours, please refer to the Campus Service Website.

Sport facilities booking: WeChat "Campus Operation Center"
→Public Service→Gym Booking

Medical Services

I. On-Campus Medical Care

The International Campus Hospital offers outpatient services, referrals, and remote consultations.

Outpatient Hours:

Weekdays 8:00–21:00; Weekends and holidays 8:00–17:00



II. AED

AED devices have been installed in select campus buildings. The Residential College Safety Education Experience Center provides training on how to use them.

III. Student Medical Insurance

International students are required to purchase comprehensive student insurance. The insurance covers accidental injury, outpatient and inpatient care, and death/disability benefits. Medical services must be obtained at public hospitals within mainland of the People's Republic of China.

For more information, please visit the Zhejiang University Hospital website: <http://zdyj.zju.edu.cn/main.htm>

Police Services

The Campus Police Office is located in Room B101 of the Gymnasium. It provides convenient government services, where international students can apply for visas, residence permits, and more.

Shops

A variety of commercial services are available on campus.



CAMPUS MAP



1C ZJU–UIUC Institute
浙江大学伊利诺伊大学
厄巴纳香槟校区联合学院

2A ZJU–UoE Institute
浙江大学爱丁堡大学联合学院

2E Laboratory Building
教学实验楼

3A ZJU International
Business School
浙江大学国际联合商学院

3B Administration Building
行政楼

4 Learning and Teaching
Building South
南教学楼

5 Lecture Theatre West
西讲堂

6 Lecture Theatre East
东讲堂

7 Multifunctional Hall
多功能厅

8 No.8 Building
8号楼

9 Auditorium
学术大讲堂

10 No.4 Residential
College
4号书院

11 Guantong College
观通书院

12 Laitong College
来同书院

15 Weixue College
惟学书院

16 Student Center
学生中心

17 Bell Tower
钟楼

18 Library
图书馆

19 Learning and Teaching
Building North B
北教学楼B楼

20 Learning and Teaching
Building North A
北教学楼A楼

21 Arts and Science
Building
文理楼

22 Hospital
校医院

23 Gymnasium
体育馆

24 Faculty Club
教工俱乐部

25 Serviced Apartment
教师公寓

26 Academic Exchange
Center
学术交流中心



云看校园 Campus VR